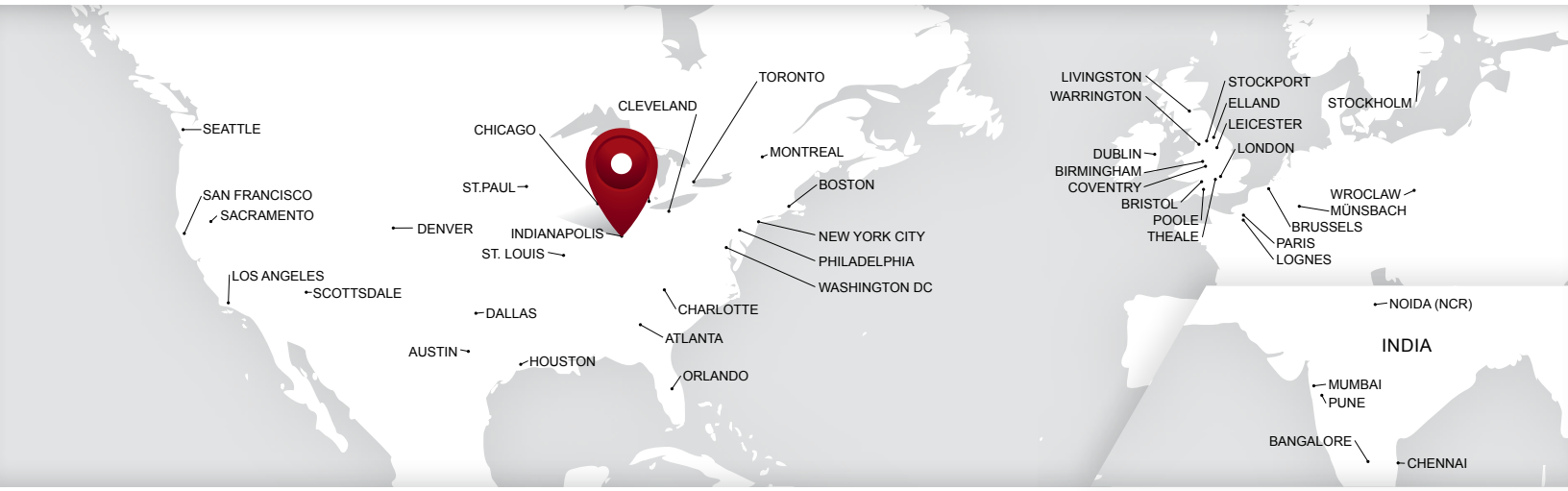
Indianapolis, IN

Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise customers. Sungard AS partners with customers to understand their business needs and provide IT solutions tailored to help them achieve their desired business outcomes. Leveraging more than 30 years of experience and a global network of facilities worldwide, Sungard AS supports a wide range of data center and IT infrastructure, cloud and applications services that help customers manage complex IT, adapt quickly and build resiliency and availability by keeping mission-critical information and applications up and running.



Services provided:

- **Recovery Services:** Industry leading traditional, advanced, cloud-based, and fully managed recovery options support your application and business process availability requirements. We tailor your solution to meet your needs, manage your application and data recovery services, as well as perform regular recovery testing.
- **Work Area Recovery:** To get your people working again after an outage or disaster, our global network of center-based and mobile facilities support your shared or dedicated end-user recovery requirements and provide the expert personnel, advanced technologies, and responsiveness you need.

SUNGARD AVAILABILITY SERVICES®

FACILITY FACT SHEET

Indianapolis, IN

Building features
- 15,550 sq. ft. total building size
- 225 finished workstations
- Space divided into multiple securable Workgroup Recovery spaces
- Shared customer canteen/ break area

Environmental controls
- (7) 24-ton Liebert HVAC units
- Environmentally controlled Workgroup Recovery space

Physical security
- Integrated card reader security system
- Closed circuit TV throughout the facility
- Exterior security cameras
- 24/7 security monitoring

Connectivity
- LAN bridge and web redirect capabilities up to 100 Mbps
- AVAYA Aura VOIP telephony
- Automated attendant
- Automatic call distribution, voice mail, and call recording

Power management
- 650 kW Caterpillar diesel generator with a 1,200 gallon fuel tank
- 600 kVA Powerware UPS
- Automatic Transfer Switch

For more information on all of our facilities visit www.sungardas.com/ datacenters.

About Sungard Availability Services
Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise companies. Sungard AS partners with customers across the globe to understand their business needs and provide production and recovery services tailored to help them achieve their desired business outcomes. To learn more, visit www.sungardas.com or call 1-888-270-3657.

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