

## LDRPS® — the foundation for your Business Continuity/Disaster Recovery (BC/DR) program

In the event of an incident, interruption, or disaster, your business can stand or fall based upon your business continuity/disaster recovery (BC/DR) program. The success of your BC/DR program depends upon the tools you choose to develop your plans: without a strong planning application, the best data in the world — whether garnered from business impact analyses, incident management exercises, or risk assessments — may be rendered ineffective.

SunGard Availability Services' award-winning Living Disaster Recovery Planning System (LDRPS) will give you the solid foundation you need to build strong:

- Crisis management plans to fit your organization's operational structure.
- Technology recovery plans to match your matrix management approach, including infrastructural strategies for hardware, SAN, network, or data administration.
- Critical application recovery plans to smoothly interface with your infrastructure recovery plans.
- Process or departmental recovery plans to support your planning decisions and strategies and to identify dependencies between critical business processes.
- Site event management plans to document how to deal with a specific incident at a particular business location.

### Powerful

The power of a planning application is in its ability to get the job done correctly, efficiently, and effectively. LDRPS makes this happen through its proprietary Navigators.

A Navigator is a guided interface that:

- Reduces the time needed to train users by providing step-by-step guidance to plan builders.
- Incorporates SunGard's best practices and methodology into plan construction based on the BC/DR skills and knowledge of SunGard's experienced consultants and subject matter experts.
- Provides the capability to track plan progress so that administrators can see the overall status of the continuity program and ensure that all plan builders are fulfilling their assignments.
- Aids plan maintenance by indicating to plan builders where maintenance efforts should be directed.

- Save time and money using LDRPS versus developing in-house
- Reduce training time and costs by utilizing Plan Navigators
- Reduce "service desk" support with built-in FAQs and SunGard support
- Improve efficiency and accuracy with standard reports and methodologies
- Spend less time with your auditors
- Import and update data faster with a relational database

Additionally, LDRPS brings you the full benefit of SunGard's expertise through a library of more than 200 reports which you can use to evaluate your BC/DR program during the planning process, maintain your plans during the evolution of your company, and document your plans for various audiences, e.g., auditors, executives and recovery teams.

### Easy

LDRPS is designed to simplify plan building, administration, and maintenance by allowing you to:

- Define the interdependencies between critical processes, applications, and hardware devices. Once these dependencies are set, they can be viewed at the enterprise level in order to understand how the failure of one node impacts your organization's resiliency.
- Build up planning dictionaries with the import capability. By utilizing existing dictionaries of data (e.g., HR records, IT applications CMDB, and locations system of record) this saves time, both for administrators as well as for plan builders, and improves the accuracy and integrity of the information within your plans.
- Share information across plans, eliminating record duplication. Because LDRPS is fully integrated, you can easily perform tasks that touch multiple areas, such as creating a common list of employee skills or experience (called attributes) and linking specific attributes to each employee.

- Update and replace record data without disruption to your plans. The Related Records feature allows you to change information about the use of a specific record throughout plans within the system.
- Create recovery workflows to show what needs to be recovered and in what order. Task dependency maps illustrate task sequences within the plan, including different methods and paths for recovering core components.

### Customizable

With LDRPS, you can customize terms, screens, and features to meet your specific business needs. This functionality (available in both Professional and Enterprise versions) supports your ability to customize data entry screens, placing fields on the screen where you want them to reside. Additionally, you can change field labels and names — even languages — all without leaving the user interface. Since customization is accomplished within LDRPS, there is no need for special tools or training to perform these actions.

Through Rich Text Formatting (RTF) you can emphasize specific points in the memo fields using color, bolding, italics, differing font sizes, and other text characteristics. You can also use RTF within your custom navigators to add further clarity to your plan building activity.

### Secure

LDRPS can be purchased with a perpetual license hosted at your company site, a perpetual license hosted by SunGard, or an On-Demand subscription (Software-as-a-Service). In all cases, security is viewed as the highest priority.

On the individual level, your information is protected with the most sophisticated security management system available. Access can be rigorously controlled for all users, roles, features, and data.

On the business level, if you choose to have LDRPS hosted by SunGard (either through a perpetual license or with an On-Demand subscription), SunGard provides for secure information management and backup with real-time replication to an alternate processing center. Additionally, SunGard maintains extremely rigid policies and practices relating to customer information, adhering to all information security regulations and standards, including SAS 70, ISO 27001, and Safe Harbor. Hosted application recovery is tested regularly, addressing functionality, information integrity, performance, and backup access processes.

### Scalable

There are three versions of LDRPS, scaled to provide the level of functionality you require:

- **Essential:** Offers the functionality that SunGard's products are known for, scaled to fit the needs of organizations that are in the emergent stages of program development.
- **Professional:** Provides many customization options, a master interface for administrators, and increased user access security.
- **Enterprise:** Includes full customization abilities, increased access security, e-mail notification, and scheduled importing and plan approval to meet the needs of the most sophisticated planning programs.

Whichever product you choose, you have the flexibility to add other SunGard Continuity Management Solution (CMS) modules over time as your BC/DR requirements expand or change. With LDRPS as your foundation, you will be able to build the BC/DR program your company needs: both now and in the future.

## Why SunGard for business continuity management?

Thirty years ago, SunGard Availability Services founded the disaster recovery industry. Ever since then, leading companies from around the world have been relying on SunGard to keep their people and information continuously connected.

### Here's what you can expect:

- **Unparalleled support.** SunGard software support is more than just a phone number: our experts are available for questions or planning advice 24 hours a day, 7 days a week, 365 days a year.
- **Unlimited training.** SunGard provides free training for an unlimited number of your personnel at our USA and UK facilities. Additionally, you can take advantage of our online training opportunities.
- **Expert consultation.** We are recognized leaders in continuity and availability solutions, having completed countless engagements across all industries and around the world. We are ready to put that knowledge and experience to work for you.
- **User events.** Our International User Group Forum (UGF), Regional User Groups, and Technical Advisory Groups provide collaborative environments for sharing ideas with fellow SunGard software users and give us the opportunity to refine and expand our software products with customer-driven enhancements.



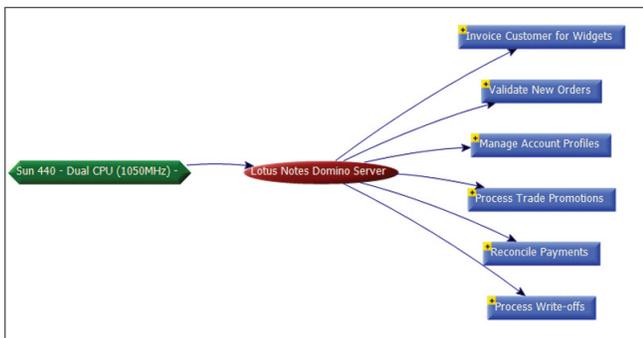
LDRPS® is an application that assists an organization in building, maintaining and executing business continuity and disaster recovery plans. LDRPS functionality provides an easy-to-use, powerful, flexible and secure tool organizations can tailor to their specific planning requirements.

### SunGard's Continuity Management Solution

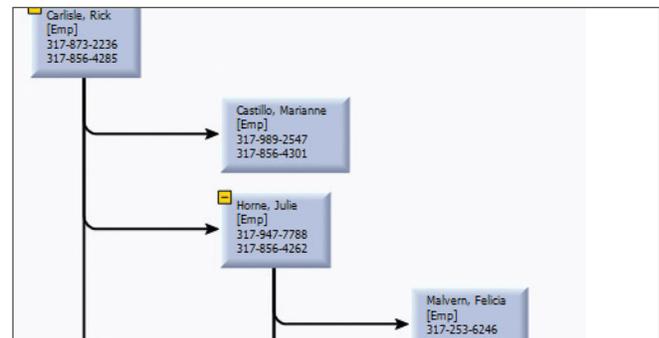
Through the SunGard Continuity Management Solution, you can leverage the power of a common platform in a relational database to:

- Bring information consistency to all your planning, testing, and execution-management processes.
- Benefit from standardized reporting.
- Enjoy the seamless automation and management of business continuity processes.
- Save time with single information entry.
- Simplify user setup with centralized security.
- Centralize and secure access to individual module.
- Support the full lifecycle of business continuity management.
- Add independent modules as your requirements expand or change.

Graphical representations to visualize interdependencies between applications, hardware, and processes



Simple drag-and-drop functionality



### About SunGard Availability Services

Sungard Availability Services provides disaster recovery, managed IT, business continuity management software, and information availability consulting services to more than 9,000 customers globally.

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