

SOLUTIONS FOR THE ENTIRE BUSINESS CONTINUITY LIFECYCLE

SUNGARD[®]
Availability Services

BUSINESS CONTINUITY MANAGEMENT (BCM)

SOLUTION BRIEF

Many organizations risk disruption to their operations because they lack enterprise-wide governance management of business continuity. The SunGard Business Continuity Management (BCM) solution offers expertise in developing comprehensive BCM programs that address your organization's greatest business availability risks — including the most probable and highest impact business continuity gaps. Customized solutions leverage our full suite of availability services for organizations at all levels of BCM maturity.

90%

90% OF ORGANIZATIONS EXPECT 1 DAY OR LESS OF DOWNTIME ANNUALLY¹

CHALLENGE

THE NEED FOR HIGH OPERATIONAL RESILIENCE

Cyber attacks. Severe weather. Health pandemics. Power outages. All can potentially cripple your business operations. Yet your IT and business managers expect high operational resilience—and many regulations and business agreements demand it. A recent IDC survey¹ found that 90 percent of business and IT respondents expect one day or less of downtime annually. These expectations drive organizations to develop sophisticated business continuity programs to maintain uninterrupted business operations.

Yet many organizations continue to face significant vulnerabilities because they fail to establish enterprise-wide governance of business continuity. They may have insufficient IT capabilities in the areas of risk management, security and business continuity. They may lack the know how to spend resources and dollars in the highest priority areas that support the organization's business objectives. Or they may not test their BC strategies and plans to ensure that they are effective and actionable.

¹ "Lack of Operational Resilience Will Undermine Enterprise Competitiveness: A Strategy for Availability," by David Tapper, IDC, April 2013

SOLUTION

SUNGARD CONSULTING SOLUTIONS: BUSINESS CONTINUITY MANAGEMENT

BCM is a full suite of complementary services that support you in implementing comprehensive solutions for the entire business continuity lifecycle. We help you conceive, plan and execute integrated incident and response plans for specific business processes or business units. Our solutions improve your organization's resilience by reducing the risk of business disruption and enabling you to rapidly resume business operations in the event of an incident.

SUNGARD CONSULTING SOLUTIONS: BUSINESS CONTINUITY MANAGEMENT (BCM)

SunGard's BCM uses an industry-leading, risk-based business continuity methodology that ensures your BC spending is properly aligned with the organization's acceptable level of business risk.

For organizations with a relatively high degree of BC maturity, we deliver "point" solutions that address specific gaps; for example, we can validate an existing BC program. We also develop comprehensive programs that address the entire business continuity lifecycle. Clients can outsource all or portions of their Business Continuity Programs via SunGard's Managed Continuity Program (MCP). We can even implement necessary technology, including BC software, cloud adoption and managed recovery programs.

BENEFITS

EXPERTISE

SunGard is one of the leading solution providers in the business continuity marketplace. For the past 30 years, we have implemented some of the biggest BC programs for the largest companies, internationally.

BEST PRACTICES

SunGard's BCM methodology has been developed and refined over thousands of engagements. This has allowed us to both reduce costs for clients and deliver valuable Business Continuity results. We have adopted the ISO 223 Series of International Business Continuity Standards which describes the essential processes for managing operational resilience and provides a structure from which an organization can improve its Business Continuity/Disaster Recovery (BC/DR) efforts.

SUBJECT MATTER UNDERSTANDING

We offer broad capabilities across industries and regulations which allows us to bring subject matter expertise to all sectors.

BROAD OPERATIONAL RESILIENCE KNOW HOW

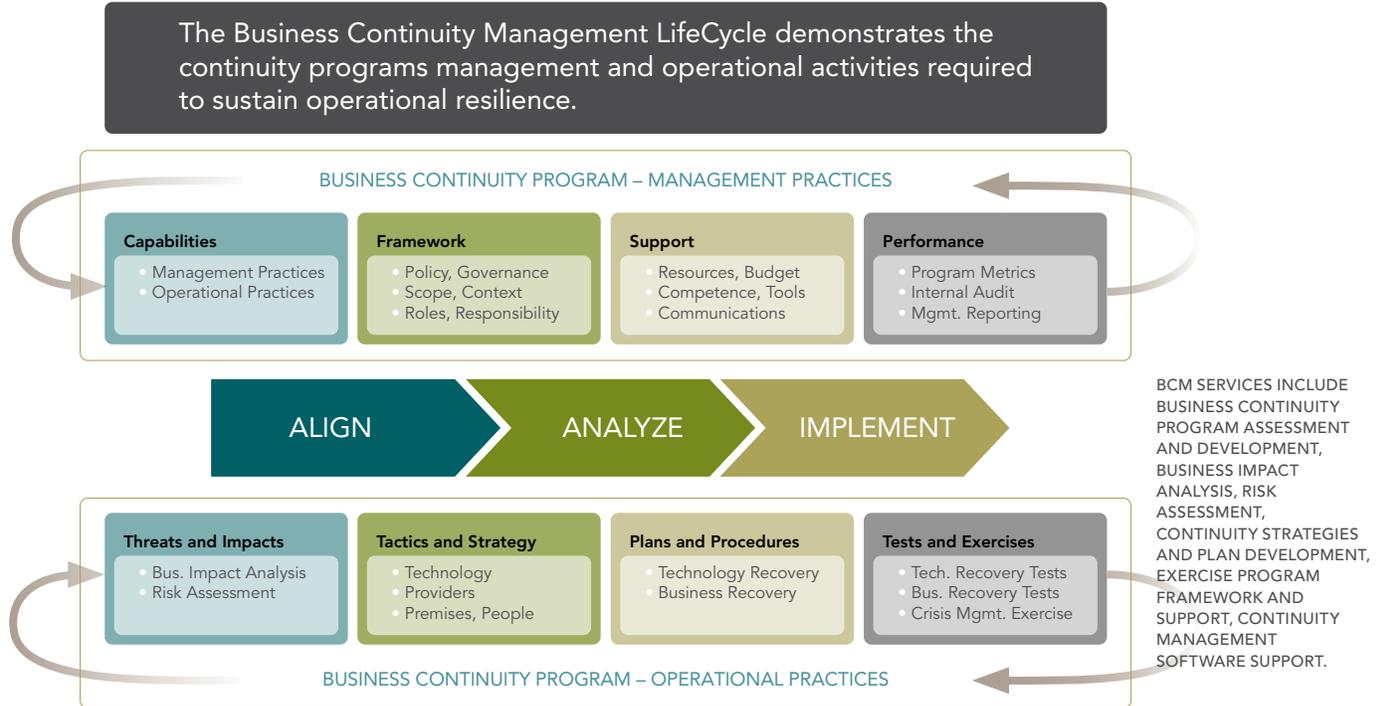
In addition to BCM, we bring to the table an entire suite of integrated services around operational resiliency. Our core disciplines in resilient architectures and recovery services and technologies enable us to develop and implement holistic resiliency solutions for clients to solve risk, cost and availability challenges.

KEY BENEFITS

- TRUSTED PARTNER AND LEADING BC/DR PROVIDER
- ISO 22301 AND SUNGARD PROPRIETARY BCM METHODOLOGY
- BROAD AND DEEP INDUSTRY EXPERIENCE FOR CROSS-POLLINATION AND BENCHMARK INSIGHT
- RISK-BASED FOCUS ON OPERATIONAL RESILIENCE
- INTEGRATED SERVICES AND CORE COMPETENCIES TO IMPLEMENT REAL-WORLD SOLUTIONS

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Leveraging our BCM services and solutions, you can build a realistic BCM program to improve your maturity and comply with good practices and standards.



ADDITIONAL READING



[Managing Operational Risk in the 21st Century](#)



[This is Not a Test: Taking a Risk-based Approach to Validating Resilience and Recoverability](#)

CONCLUSION

ALIGN YOUR BUSINESS RISK AND RECOVERY REQUIREMENTS

With the SunGard BCM solution, your organization benefits from our extensive expertise and our full suite of services to achieve a comprehensive BCM program that ensures that your BC spending is aligned with your business risk and recovery requirements.

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WHAT'S NEXT

OTHER WAYS TO LEVERAGE SUNGARD FOR BCM AND BC/DR SOLUTIONS

By helping you implement comprehensive solutions for the entire business continuity lifecycle, a BCM consulting engagement improves your operational resilience—and serves as a foundation for further leveraging SunGard for its infrastructure and services.

To help make your business continuity program more successful, we offer **SunGard Assurance^{CM}** continuity management software. Developed with input from over 100 customers, SunGard Assurance is a Software-as-a-Service (SaaS) offering that's available anytime from any device with a service level agreement guaranteeing 99.9 percent uptime. An easy to use interface allows less technical stakeholders to provide valuable input. Dynamic plan templates dramatically reduce the amount of data entry needed to create plans that meet the test of disasters. As a result, your IT organization can provide service with less interruption and can safeguard customers and employees before, during and after disaster scenarios.

SunGard can also help you execute on your disaster recovery plans and perform change management to keep them up to date as your environment changes. With the **SunGard Managed Recovery Program (MRP)**, SunGard experts develop your recovery plans and procedures, maintain them to ensure synchronization with changes in your production environment and completely manage the testing of IT application recovery plans.

Our staff is available 24/7 to perform the recovery in case your primary production environment suffers an outage, providing contractually guaranteed restoration times in a test and disaster.

FOR MORE INFORMATION

Call us to schedule a customized workshop or learn how your organization can benefit from SunGard Business Continuity Management solutions and services.

Connect with Us



About SunGard Availability Services

SunGard Availability Services provides disaster recovery services, managed IT services, information availability consulting services and business continuity management software. To learn more, visit www.sungardas.com or call 1-888-270-3657.

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