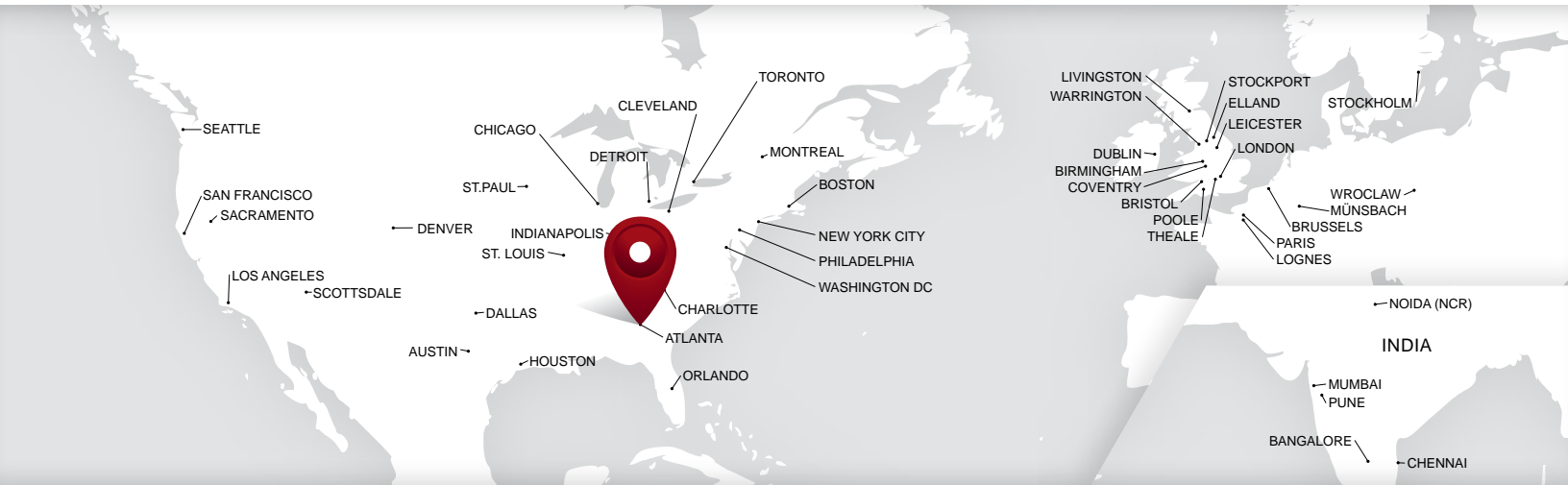


# Atlanta, GA

**Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise customers. Sungard AS partners with customers to understand their business needs and provide IT solutions tailored to help them achieve their desired business outcomes. Leveraging more than 30 years of experience and a global network of facilities worldwide, Sungard AS supports a wide range of data center and IT infrastructure, cloud and applications services that help customers manage complex IT, adapt quickly and build resiliency and availability by keeping mission-critical information and applications up and running.**



## Services provided:

- Colocation:** Provides fully redundant, high-performance data center facilities across the world — supported by highly experienced and responsive IT operations personnel. Colocation services range from high-quality conditioned space, power, and network access to managed colocation including monitoring, security, and data backup services. We tailor these solutions to your needs and scale them as your business grows.
- Managed IT Services:** A comprehensive portfolio of fully managed, adaptable and cost effective application hosting services leverage our enterprise-class infrastructure, IT availability capabilities, and application expertise. Our managed IT services include application management, managed servers, managed security, storage and data protection, and network services deployed in both dedicated and cloud-based models.

# Atlanta, GA

## Building features

- 35,300 sq. ft. total building size
- 19,500 sq. ft. of raised floor
- 24" Raised-floor construction
- Separate network/data cabling and power cabling to minimize interference
- Regular, ISO-controlled, preventive maintenance on all mission-critical systems
- Break room with soft drinks, coffee, and snacks available
- Network operations center
- 2-ton equipment elevator from external dock

## Environmental controls

- (18) Computer Room Air Conditioners (CRACs) with leak detection
- (3) 150-ton chilled water towers in an N+1 redundant configuration
- (1) 6,500 gallon reserve water tank for cooling systems
- Fike Cheetah fire control system and annunciator
- VESDA LaserPLUS Early Smoke Detection Apparatus
- Pre-action sprinkler system
- (12) 26-ton DataAire Computer Room Air Handlers (CRAH) with leak detection
- (2) 16-ton DataAire Computer Room Air Handlers (CRAH) with leak detection
- (1) 16-ton DataAire Computer Room Air Conditioners (CRAC) with leak detection
- (4) 26-ton DataAire Computer Room Air Conditioners (CRAC) with leak detection
- (7) 30-ton DataAire Computer Room Air Conditioners (CRAC) with leak detection
- (3) 100-ton chilled water towers in an N+1 redundant configuration

## Physical security

- ISO/IEC 27001:2013 certification
- Multiple physical layers of security
- Controlled security procedures
- Integrated card reader security system
- CCTV surveillance system on every aisle with minimum 30-day DVR backup
- Exterior security cameras
- Biometric 3-factor entry authentication

## Connectivity

- 15-minute notification on monitoring
- Juniper powered Internet mesh platform
- (3) local loop providers over SONET
- (2) Juniper border routers
- (2) Tier One ISP backbones via carrier-diverse local loops
- (3) hubbed DS-3s for PTP and frame relay connections
- Juniper distribution switches
- Dual ethernet drops to every customer cabinet

## Power management

- N+1 Powerware 9315 1500 kVA UPS 4-module bank
- N+1 Powerware 9395 750 kVA UPS 4-module bank
- N+1 Powerware 9390 80 kVA UPS 2-module bank
- 2,000 kW Cummins Synergy diesel generator with 6,000 gallon fuel tank
- 2,000 kW Caterpillar diesel generator with 4,000 gallon fuel tank
- 24/7 fuel refill contracts with multiple vendors
- Zenith 2000A automatic transfer switch
- ASCO 7000 Series 2000A automatic transfer switch
- ASCO 7000 Series 3000A automatic transfer isolation bypass switch
- DataTrax monitoring system
- 120V/20A AC standard power, 208V AC available on request
- 48V DC power available on request

For more information on all of our facilities visit [www.sungardas.com/datacenters](http://www.sungardas.com/datacenters).

## About Sungard Availability Services

Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise companies. Sungard AS partners with customers across the globe to understand their business needs and provide production and recovery services tailored to help them achieve their desired business outcomes. To learn more, visit [www.sungardas.com](http://www.sungardas.com) or call 1-888-270-3657.

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