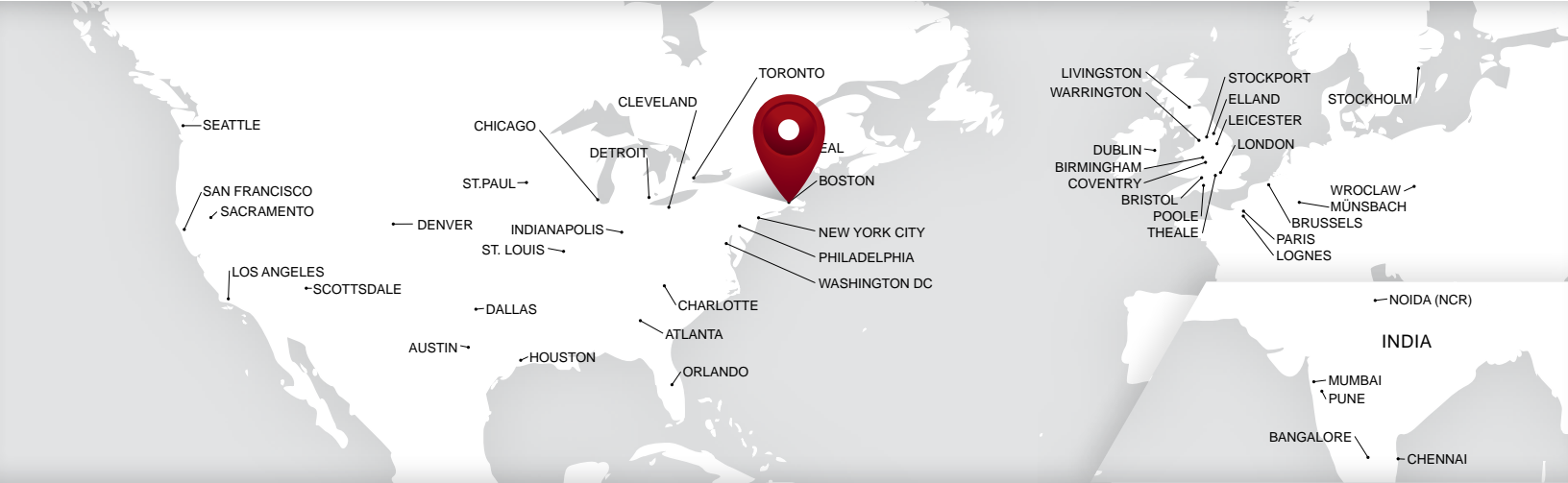


# Boston, MA

**Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise customers. Sungard AS partners with customers to understand their business needs and provide IT solutions tailored to help them achieve their desired business outcomes. Leveraging more than 30 years of experience and a global network of facilities worldwide, Sungard AS supports a wide range of data center and IT infrastructure, cloud and applications services that help customers manage complex IT, adapt quickly and build resiliency and availability by keeping mission-critical information and applications up and running.**



## Services provided:

- **Colocation:** Provides fully redundant, high-performance data center facilities across the world — supported by highly experienced and responsive IT operations personnel. Colocation services range from high-quality conditioned space, power, and network access to managed colocation including monitoring, security, and data backup services. We tailor these solutions to your needs and scale them as your business grows.
- **Managed IT Services:** A comprehensive portfolio of fully managed, adaptable and cost effective application hosting services leverage our enterprise-class infrastructure, IT availability capabilities, and application expertise. Our managed IT services include application management, managed servers, managed security, storage and data protection, and network services deployed in both dedicated and cloud-based models.
- **Recovery Services:** Industry leading traditional, advanced, cloud-based, and fully managed recovery options support your application and business process availability requirements. We tailor your solution to meet your needs, manage your application and data recovery services, as well as perform regular recovery testing.

# Boston, MA

## Building features

- 62,000 sq. ft., total building size
- 23,000 sq. ft. of raised floor across 3 floors
- Building within a building design (semi-bunkered)
- (1) individual room or command center
- 400lb per sq. ft. raised floor load
- Platforms supported: Remote testing command center
- 5,000 sq. ft. of AdvancedRecovery<sup>SM</sup> space
- Customer conference rooms
- (1) Service elevator
- 7,000 lbs capacity
- Loading dock – can support full size 18 wheelers

## Environmental controls

- Protected by a pre-action sprinkler system – multi-zoned
- 780-ton of Liebert cooling on the raised floors

## Physical security

- ISO/IEC 27001:2013 certification
- Integrated card reader security system
- Closed circuit TV throughout the facility
- 90 day video retention
- Exterior security cameras
- 24/7 security service

## Connectivity

- Network connectivity with other Sungard AS facilities provides maximum flexibility
- 100+ miles of CAT-5 data cable
- 2-hour fire wall surrounds entire data center
- Sungard AS global network access
- Net redirect – on demand DS1 & DS3
- AT&T frame DRO
- Verizon business frame relay PVC redirect
- Verizon
- Verocity
- LightTower – dark fiber – multi points of entry
- ISDN BRI & PRI

## Power management

- Redundant 13.2 utility feeds (N+1)
- Diverse routing to sub stations
- Supported by UPS and diesel generation
- (4) 750kW diesel generator (1000kVA) (N+1)
- Automatic transfer switch
- Liebert SitesScan building monitoring system
- 10,000 gallon fuel tank good for 30 hours at the current load
- Siemens switches
- (4) (2 A side and 2 B side) Liebert 500kVA UPS (Both N+1)
- (2) (1 A side and 1 B side) Liebert 1000kVA UPS (N+1)

For more information on all of our facilities visit [www.sungardas.com/datacenters](http://www.sungardas.com/datacenters).

## About Sungard Availability Services

Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise companies. Sungard AS partners with customers across the globe to understand their business needs and provide production and recovery services tailored to help them achieve their desired business outcomes. To learn more, visit [www.sungardas.com](http://www.sungardas.com) or call 1-888-270-3657.

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## Connect with Us

