

A DEDICATED BC/DR TEST MANAGEMENT PLATFORM

SunGard Test Management software is a powerful and cost-saving tool to help you answer the question **“Will our plans work during a real disruption or disaster?”**

Having a plan is only part of the maturity of a Business Continuity Management (BCM) and Disaster Recovery program. Knowing that the plan works during an actual emergency or interruption is crucial for the resilience of your organization, and is required by a wide range of industry regulations. That makes testing, or exercising, BCM plans on a regular basis a business essential.

Still, the time and resource costs of disaster recovery plan exercising, can be very high—especially when the exercises are supported by manual or semi-manual processes.

AUTOMATE PLANNING, STRENGTHEN COMPLIANCE

SunGard Test Management software automates the process of testing, validating and troubleshooting recovery plans, saving time and money. Using this software, you can specify the scope and type of test and set the conditions for each test, including the components or elements to be tested and the users required to participate. You can collect results, validate test success or failure, track issues resulting from failed elements, and track follow-up actions. Using the available test evaluation reports, you can review the results of your test and compare actual results against expected results.

Test Management includes sample test templates and more than 30 reports. You can also customize test templates with your own data fields and generate customized reports. And by integrating with LDRPS, Test Management improves the efficiency of test administration dramatically while improving plan quality.

THE BENEFITS OF AUTOMATING YOUR TEST MANAGEMENT PROGRAM

Test Management provides a content-rich application that assists the planner in developing the test plan documentation, provides the flexibility to track all of the required information as well as ad hoc comments and, because it is a relational database, makes it easy to report across all tests as well as review historical performance.

SunGard Test Management is a scalable solution that supports integrated testing as well as the ability to test an entire region (applications, data centers, etc.) all at once.

TRACK AND VALIDATE BUSINESS CONTINUITY/DISASTER RECOVERY PLAN TESTS QUICKLY AND EASILY WITH SUNGARD'S POWERFUL NEW AUTOMATED TEST MANAGEMENT SOLUTION.

TEST MANAGEMENT: HOW IT WORKS

TEST SETUP

- Create a new test
- Select a test template
- Complete or modify test details
- Assign the test coordinator
- Assign test objectives
- Select which plan(s) to test
- Assign testers and approvers

TEST EXECUTION

- Testers log in, enter results, and report issues
- Coordinators log in to monitor performance and test completion
- Approvers log in to approve of any steps as required

TEST COMPLETION

- Post-test wrap up
- Create remediation plans to resolve issues
- Conduct post-test activities
- Produce executive reports
- Report findings to executives

KEY FEATURES

Standard templates: Six test templates are included: Crisis Management, Emergency Evacuation, Business Process Recovery, Call Tree, Application Recovery via Provider, Application Recovery via Internal.

Reporting: 30 standard reports are included, with the ability to create additional custom reports as necessary.

Test Schedule: View all scheduled tests at a glance.

Issue logging: Monitor the status of test components, issues resulting from their failure, follow up actions, and issue resolution.

Archive: Retain previously completed tests.

Objectives: Create objectives and order them for the test script.

Results gathering: Enter results from tests into the database and run evaluation reports to compare expected results against actual results.

Publishing: Publish a test package including the associated plan.

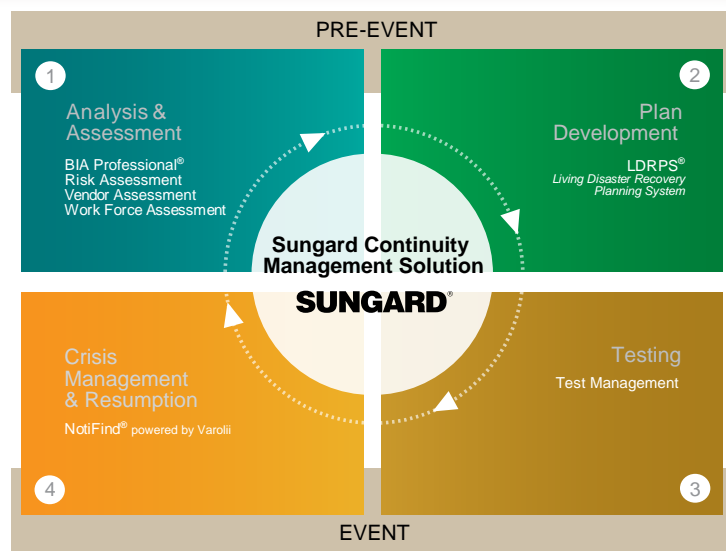
Setting conditions: Set the criteria of the test with summary fields, locations and plans to be tested.

TEST MANAGEMENT BENEFITS

- Test plans, partial plans, multiple plans and dictionaries.
- Leverage the platform to support a range of test types from business continuity exercises (e.g., tabletops and walkthroughs, functional and departmental) to data center/IT focused, full-scale integrated tests.
- Evaluate recovery strategies by identifying issues, opportunities, success factors and lessons learned so plans can continually improve and mature.
- Enable executives to clearly see the state of preparedness for critical areas of their organization.
- Leverage reports showing test information, status, schedules, waivers and program overviews.
 - Manage and report on the tracking and remediation of issues from a central location.
 - Perform delinquency management at the coordinator accountability level.
- Produce metrics including gap analysis, audit and compliance reporting.
- Get the peace of mind knowing your recovery strategies have been validated, tried and tested, and improved upon.

SUNGARD CONTINUITY MANAGEMENT SOLUTION

Test Management is part of the SunGard Continuity Management Solution, a comprehensive software offering that helps your organization manage the entire lifecycle of its BC program. Building on the strength and functionality of the core CMS platform, independent modules can be added as your organization's BC management requirements expand or change over time.



TO LEARN MORE

Getting buy-in and actually embarking on a test management program can be quite an undertaking. We are here to help and guide you through each phase and aspect to ensure success.

Please call 1-866-714-7209 to speak to a SunGard specialist.

About SunGard Availability Services

SunGard Availability Services provides disaster recovery services, managed IT services, information availability consulting services and business continuity management software. To learn more, visit www.sungardas.com or call 1-888-270-3657.

Trademark information: SunGard and the SunGard logo are trademarks or registered trademarks of SunGard Data Systems Inc. or its subsidiaries in the U.S. and other countries. All other trade names are trademarks or registered trademarks of their respective holders. © 2013 SunGard, all rights reserved. SEL-170 1213

Connect with Us

