

Toronto, ON

Building features

- 80,000 sq. ft. recovery center
- 50,600 sq. ft. raised floor with 27,168 sq. ft. dedicated to ARS/MS
- (2) Computer Recovery Centers (CRC)
- (4) Customer Command Centers (CCC)
- (4) Workstation Recovery Centers (Work Area Recovery)

Environmental controls

- Pre-action sprinkler system
- (60) Liebert computer room air conditioning units

Physical security

- ISO/IEC 27001:2013 certification
- Integrated card reader security system
- Closed circuit TV throughout facility
- Exterior security cameras
- 24/7 security service

Connectivity

- Meshed, multi-Vendor Internet transit connectivity
- Multiple ILEC and CLEC access providers
- Diverse path long haul access (public and private)
- Diverse fiber entry and intra-building fiber paths
- Redundant internal network distribution platforms
- Dual customer physical handoffs (copper, single-mode and multi-mode fiber)
- Private production and recovery MPLS backbone access dedicated to Sungard AS subscriber traffic
- Recovery-centric on-demand network service suite supporting broad range of TDM and IP services
- Integrated monitoring and management systems for comprehensive fault identification and remediation

Power management

- Underground feed from Enersource Hydro Mississauga, with separate feed for dedicated MS area
- 3,000 kVA external transformer, with separate 3,000 kVA external transformer for dedicated MS area
- (2) 750 kVA Exide Series and (1) 300 kVA UPS
- Dedicated MS area supported by (8) 500 kVA UPS modules
- Diesel generator 2500 kVA, (3) 2500 kVA generators to support the MS area
- GE Zenith automatic transfer switch and paralleling switchgear
- Diesel tank capacity: 25,000 liters, with additional 45,000 liters to support MS area

For more information on all of our facilities visit www.sungardas.com/datacenters.

About Sungard Availability Services

Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise companies. Sungard AS partners with customers across the globe to understand their business needs and provide production and recovery services tailored to help them achieve their desired business outcomes. To learn more, visit www.sungardas.com or call 1-888-270-3657.

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