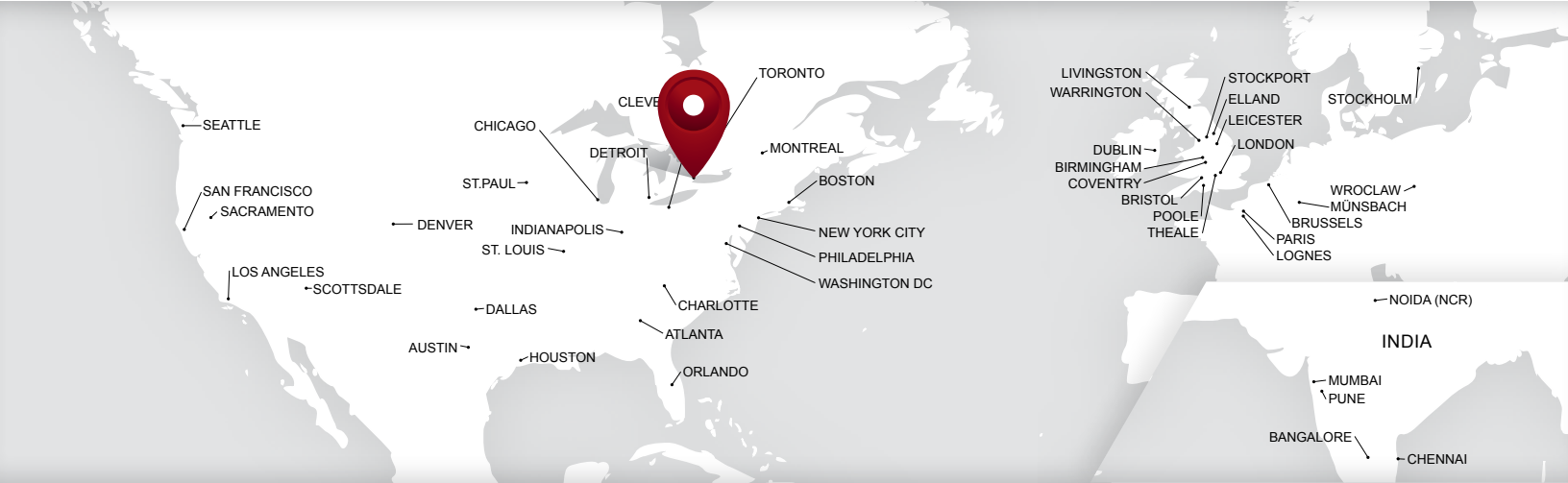


Toronto, ON

Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise customers. Sungard AS partners with customers to understand their business needs and provide IT solutions tailored to help them achieve their desired business outcomes. Leveraging more than 30 years of experience and a global network of facilities worldwide, Sungard AS supports a wide range of data center and IT infrastructure, cloud and applications services that help customers manage complex IT, adapt quickly and build resiliency and availability by keeping mission-critical information and applications up and running.



Services provided:

- **Colocation:** Provides fully redundant, high-performance data center facilities across the world — supported by highly experienced and responsive IT operations personnel. Colocation services range from high-quality conditioned space, power, and network access to managed colocation including monitoring, security, and data backup services. We tailor these solutions to your needs and scale them as your business grows.
- **Managed IT Services:** A comprehensive portfolio of fully managed, adaptable and cost effective application hosting services leverage our enterprise-class infrastructure, IT availability capabilities, and application expertise. Our managed IT services include application management, managed servers, managed security, storage and data protection, and network services deployed in both dedicated and cloud-based models.

Toronto, ON

Building features

- 10,000 sq. ft. of data center space
- Custom cage builds available with ICB
- 18" raised floor space for power and network runs
- CAT6 connectivity to all new installations
- Hot and cold aisles for improved air flow and cooling
- 36" and 40" deep cabinets
- Half and full cabinets available

Environmental controls

- 310-tons of HVAC cooling available
- Two stage, pre-action, water based fire suppression system with multiple zones, points and sensors
- 132 degree fusible sprinkler heads provide zoned dousing
- Alarm points connect back to on-site security office and off-site to third-party alarm monitoring company

Physical security

- ISO/IEC 27001:2013 certification
- On-site security guard, and regular patrols
- On-site staff 24/7
- (30) surveillance cameras within the suite, 16 of which are in the datacenter
- CardKey access readers for all doors
- DVR data kept for 90 days
- Mantraps at suite entrance and into data center
- Two stage authentication to enter data center

Connectivity

- Connected to main Sungard AS network infrastructure with diverse feeds for redundancy
- Redundant incoming feeds
- Incoming Telco vendors: Allstream, Bell and BLINK

Power management

- (3) 500kva UPS systems sharing datacenter load
- (2) 1 MW generators on-site to protect load
- (2.5) MW transformer in place for incoming power feed
- Each UPS has independent battery string capable of handling load for 20 minutes at full capacity
- (2) 13,000L diesel fuel tanks for generator feeds, which can be refueled while generators running
- (13) PDUs distributing power to customer cabinets
- Monthly generator test performed; and yearly full test performed

For more information on all of our facilities visit www.sungardas.com/datacenters.

About Sungard Availability Services

Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise companies. Sungard AS partners with customers across the globe to understand their business needs and provide production and recovery services tailored to help them achieve their desired business outcomes. To learn more, visit www.sungardas.com or call 1-888-270-3657.

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