

Comprehensive recovery options for your most important asset: Your people.

Mobile Work Area Recovery Services from Sungard Availability Services keep your people close to home following an outage or disaster, and support training and testing activities. These services lay a firm foundation for added recovery options, including facility-based recovery, replacement drop-ship of new systems and dedicated workspace environments which are strategically located for easy access when disruptions occur.

Sungard AS' Mobile solutions include mobile datacenter facilities, which can bring your hot-site infrastructure to your IT team — rather than forcing you to send your team to a stationary recovery site location.

With a Mobile Work Area Recovery Unit from its modern fleet, Sungard AS is capable of delivering over **400 work area recovery seats anywhere in the continental U.S. or Canada**. These facilities are designed to get to your site fast, without special transport permit requirements or road restrictions slowing them down. As a result, your people are back to work with minimal disruption. The first Mobile Work Area Recovery Unit can be on its way in as little as 24 hours and ready for occupation in as little as 90 minutes after arrival.

Flexible options tailored to your specific requirements

Sungard AS Mobile Work Area Recovery Services solutions are tailored to match your specific requirements. Each solution is priced according to the number of workstations needed which means you don't have to subscribe to an entire mobile unit. Just determine how many people will need a seat, and we'll build a cost-effective solution around that.

With Mobile Work Area Recovery Services, Sungard AS delivers fully equipped, modern workstations with Internet, telephone and printer support, **flexible mobile unit configurations** designed to your specific requirements, mobile disaster recovery support experience, and expert Mobile Work Area Recovery Services teams.

In addition to providing fast, on-site work area recovery, Sungard AS Mobile Work Area Recovery Units are available for **training and testing** activities. This allows you to develop proactive use cases, train your team in recovery procedures at the actual recovery site, and perform testing exercises at your local site.

Modern workstation capability

Sungard AS' new workgroup stations include HP dual-core computing with printers and high-speed Internet connection. Seamless telephone recovery, built on Avaya VoIP, maintains the phone numbers of each individual user.

Mobile Work Area Recovery unit features:

- Generator-powered Lighting, heating and air conditioning
- Advanced pre-wired VoIP phones and PCs on-board
- Facility security system with keypad access, motion sensors, audible alarms (capable of connecting into local monitoring service)



The Sungard AS Work Area Recovery Program

Mobile Work Area Recovery is just one component of the Sungard AS Work Area Recovery Program, which also provides:

- **More than 28,000 workstation seats** worldwide, all fully outfitted with network, computer, telephone, and office equipment
- **Complete connectivity** for your systems applications, telephones, and Internet
- **Remote call center support** to allow employees to work from home or another convenient location
- **Prompt shipping** of personal computers or servers to any location in the continental United States and Canada **within 48 hours**





MMC (Mobile MetroCenter®)

- Designed to support up to (50) workspace positions
- 982 sq. ft. of office and work space per unit

Exterior (top) and interior (bottom)



Mobile Unit Flexibility

Sungard AS' Mobile Work Area Recovery Services offering is comprised of mission-specific mobile work area recovery units, which can be set up and ready for equipment in about 90 minutes after arrival.



MDC (Mobile Data Center)

- Designed to support midrange and server platforms, and can be configured to support equipment racks or up to (22) workspace positions
- 568 sq. ft. of computing space/unit

Exterior (top) and interior (bottom)



The Sungard AS Mobile Work Area Recovery solution can operate as a **fully self-contained facility** with hospital-grade diesel-generated power and a mobile VSAT unit connecting you with your hot site or the Internet. Every unit is designed for universal accessibility.

To learn more about our Mobile Work Area Recovery Services, visit www.sungardas.com/mobilerecovery.



Sungard AS owns and operates our own ground station in Wood Dale, IL. Our redundant dishes can support up to 4 simultaneous remote VSAT connections.

About Sungard Availability Services

Sungard Availability Services provides managed IT services, information availability consulting services, business continuity management software, and disaster recovery services.

To learn more, visit www.sungardas.com or call 1-888-270-3657

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