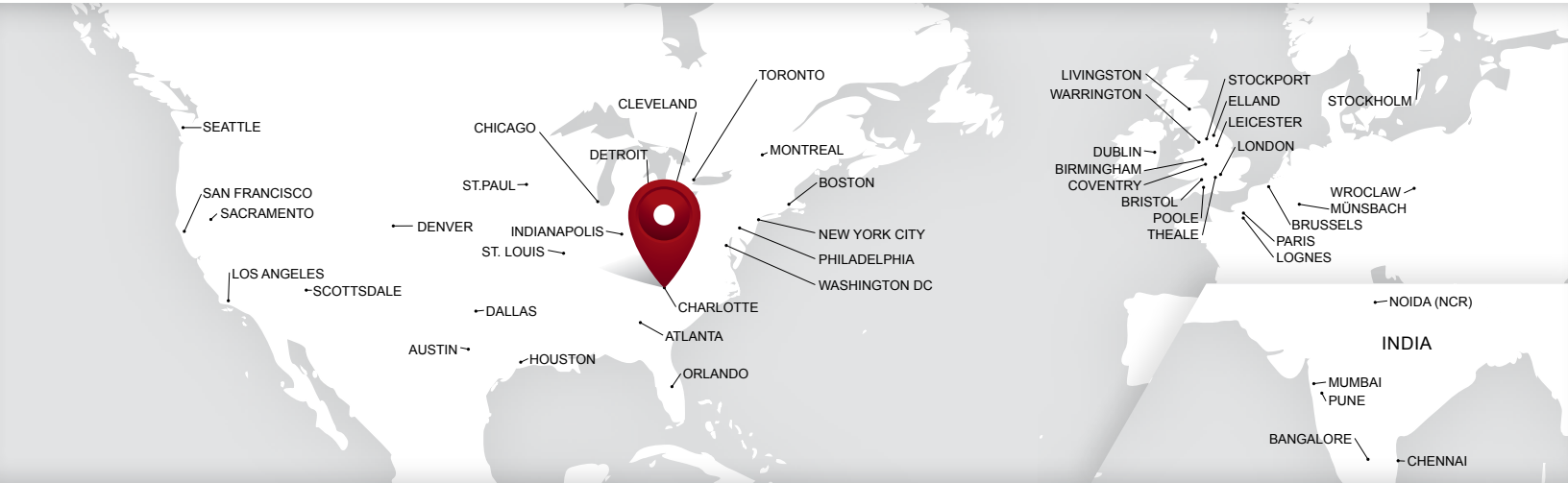


Charlotte, NC

Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise customers. Sungard AS partners with customers to understand their business needs and provide IT solutions tailored to help them achieve their desired business outcomes. Leveraging more than 30 years of experience and a global network of facilities worldwide, Sungard AS supports a wide range of data center and IT infrastructure, cloud and applications services that help customers manage complex IT, adapt quickly and build resiliency and availability by keeping mission-critical information and applications up and running.



Services provided:

- **Recovery Services:** Industry leading traditional, advanced, cloud-based, and fully managed recovery options support your application and business process availability requirements. We tailor your solution to meet your needs, manage your application and data recovery services, as well as perform regular recovery testing.
- **Work Area Recovery:** To get your people working again after an outage or disaster, our global network of center-based and mobile facilities support your shared or dedicated end-user recovery requirements and provide the expert personnel, advanced technologies, and responsiveness you need.

Charlotte, NC

Building features

- 15,000 sq. ft. facility size
- Conference rooms, office space and lounge area
- 20 miles from Charlotte Airport with easy access to Interstate 77
- Multiple customer accessibility
- Sungard AS site interface for mobile units
- Support for enterprise, distributed and LAN systems

Environmental controls

- (3) rooftop units
- (2) 15 ton HVAC units
- (1) 10 ton HVAC units
- (1) 5 ton Minimate
- (1) 3 ton Minimate

Physical security

- Dedicated security access during testing and continuity operations

Connectivity

- Network connectivity with other Sungard AS facilities provides maximum flexibility
- Sungard AS global network access
- Shared circuit services
- AVAYA Aura VOIP telephony
- Automated attendant
- Automatic call distribution, voice mail, and call recording

Power management

- (1) 100kVA UPS
- On-site generator

For more information on all of our facilities visit www.sungardas.com/datacenters.

About Sungard Availability Services

Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise companies. Sungard AS partners with customers across the globe to understand their business needs and provide production and recovery services tailored to help them achieve their desired business outcomes. To learn more, visit www.sungardas.com or call 1-888-270-3657.

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