

Denver, CO

Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise customers. Sungard AS partners with customers to understand their business needs and provide IT solutions tailored to help them achieve their desired business outcomes. Leveraging more than 30 years of experience and a global network of facilities worldwide, Sungard AS supports a wide range of data center and IT infrastructure, cloud and applications services that help customers manage complex IT, adapt quickly and build resiliency and availability by keeping mission-critical information and applications up and running.



Services provided:

- **Colocation:** Provides fully redundant, high-performance data center facilities across the world — supported by highly experienced and responsive IT operations personnel. Colocation services range from high-quality conditioned space, power, and network access to managed colocation including monitoring, security, and data backup services. We tailor these solutions to your needs and scale them as your business grows. .
- **Managed IT Services:** A comprehensive portfolio of fully managed, adaptable and cost effective application hosting services leverage our enterprise-class infrastructure, IT availability capabilities, and application expertise. Our managed IT services include application management, managed servers, managed security, storage and data protection, and network services deployed in both dedicated and cloud-based models.

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Building features

- 150,000 sq. ft. single tenant building built in 2001
- 45,000 sq. ft. of 30" min raised floor
- 30,000 sq. ft. of future raised floor

Environmental controls

- (2) 520-ton chillers with two (2) 600-ton cooling towers (N+1 redundancy – 40,000 gallons combined water storage)
- (1) 1300-ton chiller with one (1) 1400-ton cooling tower (N+1 redundancy – 35,000 gallons water storage)
- (56) 30-ton chilled water CRAH units
- (12) 26-ton CRAC units
- Multiple leak detection systems
- VESDA (Very Early Smoke Detection Apparatus)
- FE227 fire suppression system
- Fire station adjacent to property

Physical security

- ISO/IEC 27001:2013 certification
- Multiple physical layers of security
- Key card-secured facility
- Procedures and controls in place to support ISO 9000, PCI, and SSAE16 certifications
- 15-minute notification on monitoring
- Automated building monitoring, management and alerting systems on mechanical, environmental, and electrical infrastructure

Connectivity

- (6) Local loop and long haul providers: Sprint, Century Link, Level3, XO Communications, Verizon Business, TW Telecom
- (2) Juniper core switches providing multicarrier mesh internet backbone
- (6) Cisco 6500 series core switches
- Dual ethernet connections to every customer cabinet

Power management

- 11 MW rated utility feed from high availability substation
- (6) 2 MW Cummins generators with 30,000 gallons of onsite fuel (N+1 redundancy – 36-hour minimum runtime with on-site fuel)
- (16) 750kVA UPS modules (2N redundancy)
- (18) 150kVA PDUs (2N redundancy)
- (30) 225kVA PDUs (2N redundancy)

For more information on all of our facilities visit www.sungardas.com/datacenters.

About Sungard Availability Services

Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise companies. Sungard AS partners with customers across the globe to understand their business needs and provide production and recovery services tailored to help them achieve their desired business outcomes. To learn more, visit www.sungardas.com or call 1-888-270-3657.

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