

# Houston, TX

**Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise customers. Sungard AS partners with customers to understand their business needs and provide IT solutions tailored to help them achieve their desired business outcomes. Leveraging more than 30 years of experience and a global network of facilities worldwide, Sungard AS supports a wide range of data center and IT infrastructure, cloud and applications services that help customers manage complex IT, adapt quickly and build resiliency and availability by keeping mission-critical information and applications up and running.**



**Services provided:**

- Colocation:** Provides fully redundant, high-performance data center facilities across the world — supported by highly experienced and responsive IT operations personnel. Colocation services range from high-quality conditioned space, power, and network access to managed colocation including monitoring, security, and data backup services. We tailor these solutions to your needs and scale them as your business grows. .
- Managed IT Services:** A comprehensive portfolio of fully managed, adaptable and cost effective application hosting services leverage our enterprise-class infrastructure, IT availability capabilities, and application expertise. Our managed IT services include application management, managed servers, managed security, storage and data protection, and network services deployed in both dedicated and cloud-based models.

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## Building features

- 27,291 sq. ft.
- 11,000 sq. ft. raised floor
- Conference room
- Customer office space, kitchen, vending and employee kitchen
- Exterior loading zone
- Storage area

## Environmental controls

- N+1 (17) DX CRAC Units/  
(2) DX CRAC units in UPS room
- (2) Roof top units
- Dry pipe fire suppression
- DataTrax Foreseer BMS system
- Water detection

## Physical security

- On-site personnel 24/7
- Electronic and physical security
- Card access system
- CCTV video with DVR

## Connectivity

- Meshed, multi-vendor Internet transit connectivity
- Diverse fiber entry and intra-building fiber paths
- Redundant internal network distribution platforms
- Media supported for circuit hand-offs (CAT, coax, single-mode and multi-mode fiber)
- (2) Telco carriers

## Power management

- (2) 2 mW electrical utility feeds in an N+1 configuration
- (2) 2 mW diesel generators in an 2N configuration
- 48+ hrs of fuel storage
- (4) 750 kVA Liebert UPS modules in a 2N configuration
- (17) Liebert PDUs

For more information on all of our facilities visit [www.sungardas.com/datacenters](http://www.sungardas.com/datacenters).

## About Sungard Availability Services

Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise companies. Sungard AS partners with customers across the globe to understand their business needs and provide production and recovery services tailored to help them achieve their desired business outcomes. To learn more, visit [www.sungardas.com](http://www.sungardas.com) or call 1-888-270-3657.

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