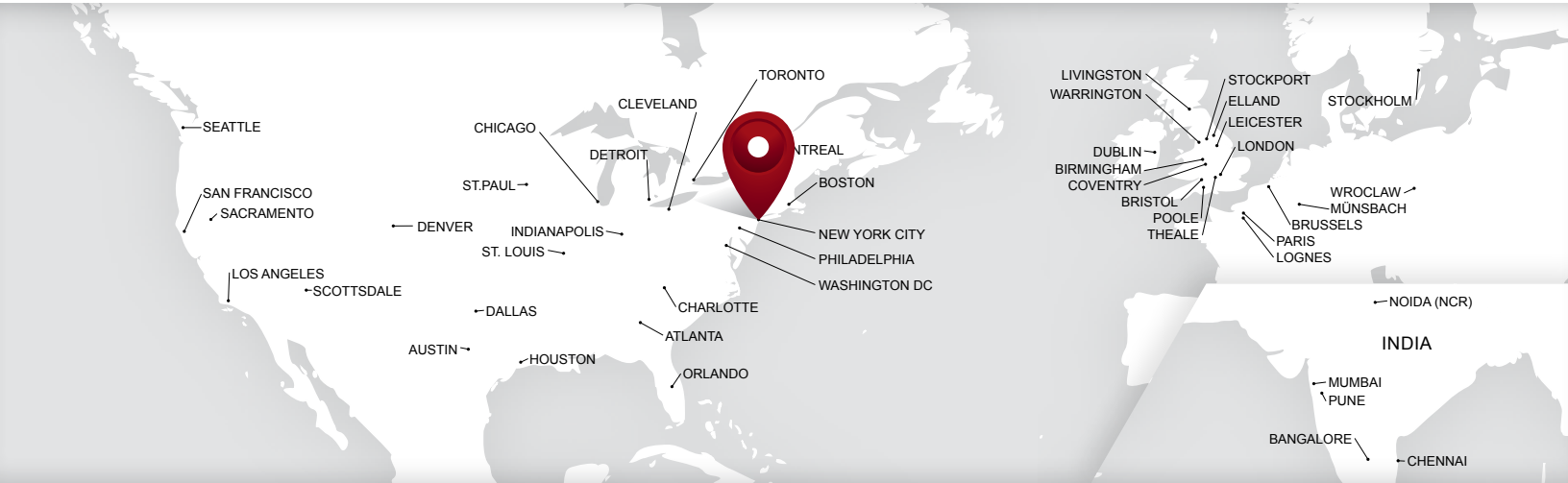


# New York, NY

**Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise customers. Sungard AS partners with customers to understand their business needs and provide IT solutions tailored to help them achieve their desired business outcomes. Leveraging more than 30 years of experience and a global network of facilities worldwide, Sungard AS supports a wide range of data center and IT infrastructure, cloud and applications services that help customers manage complex IT, adapt quickly and build resiliency and availability by keeping mission-critical information and applications up and running.**



## Services provided:

- **Colocation:** Provides fully redundant, high-performance data center facilities across the world — supported by highly experienced and responsive IT operations personnel. Colocation services range from high-quality conditioned space, power, and network access to managed colocation including monitoring, security, and data backup services. We tailor these solutions to your needs and scale them as your business grows.
- **Managed IT Services:** A comprehensive portfolio of fully managed, adaptable and cost effective application hosting services leverage our enterprise-class infrastructure, IT availability capabilities, and application expertise. Our managed IT services include application management, managed servers, managed security, storage and data protection, and network services deployed in both dedicated and cloud-based models.
- **Recovery Services:** Industry leading traditional, advanced, cloud-based, and fully managed recovery options support your application and business process availability requirements. We tailor your solution to meet your needs, manage your application and data recovery services, as well as perform regular recovery testing.
- **Work Area Recovery:** To get your people working again after an outage or disaster, our global network of center-based and mobile facilities support your shared or dedicated end-user recovery requirements and provide the expert personnel, advanced technologies, and responsiveness you need.

# New York, NY

## Building features

- 326,000 sq. ft. facility size
- 40,000 sq. ft. raised floor (MS), 132,000 sq. ft. (RS)
- (250) dedicated workgroup seats
- (8) Mainframe tape rooms
- (13) Mid-range tape rooms
- (26) Universal command centers
- (17) Customer lounges/Conference rooms; (1) media room; (2) quiet rooms
- All areas ADA-compliant

## Environmental controls

- (2) systems supply 2,900 tons of conditioned air to the facility
- Air handling units are redundant
- (27) Liebert 30-ton CRAC units
- (75) Liebert 28-ton CRAC units
- (30) Liebert 20-ton CRAC units
- Thermal sprinkler heads
- Smoke detectors
- (9) Pre-action sprinkler systems
- (4) wet sprinkler systems
- (2) dry sprinkler systems
- ALC monitoring system
- On-site HVAC support 24/7

## Physical security

- ISO/IEC 27001:2013 certification
- State-of-the-art access card system
- 24/7 security guards
- Closed circuit television cameras (CCTV)
- Data is retrained for 31 days
- Interior/Exterior monitoring
- Monitored and alarmed access doors
- Biometrics for Managed Services

## Connectivity

- Direct carrier connectivity to VZB, Verizon Core, AT&T, Time Warner, RCN, 4connections, Optimum Lightpath & MFN Abovenet, L3, Light tower, Sidera, Fibertech, Yipes
- Diverse routing to the street via Sungard AS owned and managed conduits
- Internet access to Top Tier 1 ISP's
- 3000 port Cisco Catalyst network supporting 10/100/1000 connectivity to Mainframe, HP, AS400, AIX, Sun & Wintel

## Power management

- (2) Diverse utility feeds from local power provider (PSE&G)
- (2) Sungard AS 26kV to 13.2kV transformers
- (9) Utility Substations, (1) of which is used for maintenance
- On-site electrical support 24/7
- PDU condition power
- Automatic Transfer Switches (ATS)
- (8) two meg diesel generator for emergency backup power
- (13) UPS systems, (1) of which is used for maintenance

For more information on all of our facilities visit [www.sungardas.com/datacenters](http://www.sungardas.com/datacenters).

## About Sungard Availability Services

Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise companies. Sungard AS partners with customers across the globe to understand their business needs and provide production and recovery services tailored to help them achieve their desired business outcomes. To learn more, visit [www.sungardas.com](http://www.sungardas.com) or call 1-888-270-3657.

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## Connect with Us

