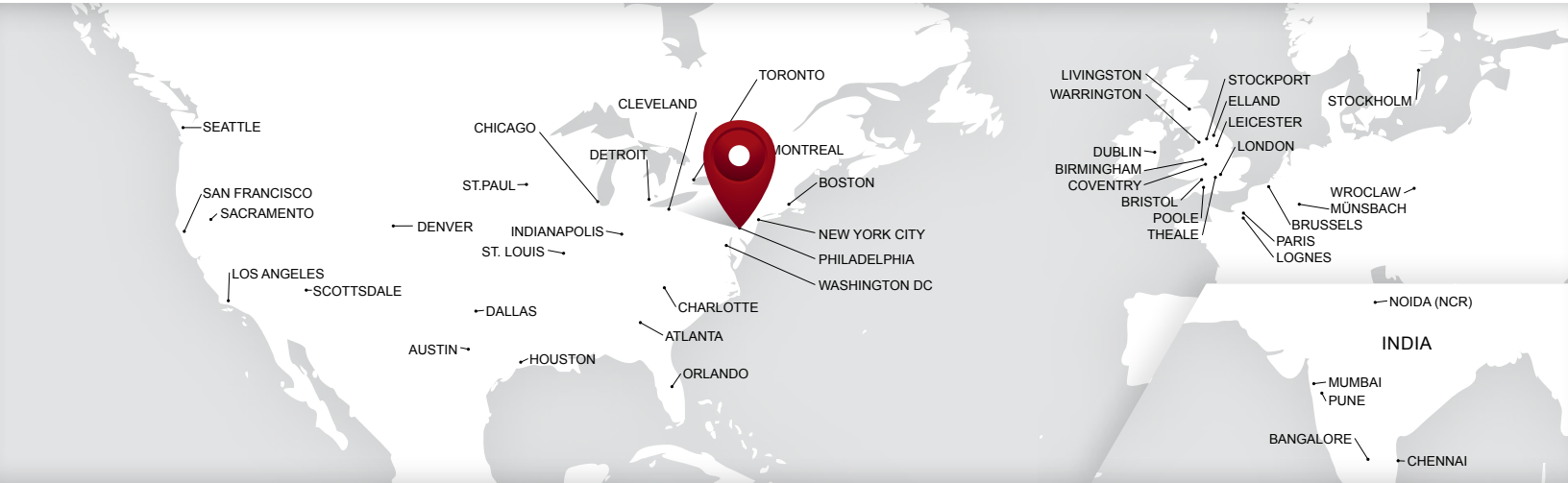


Philadelphia, PA

Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise customers. Sungard AS partners with customers to understand their business needs and provide IT solutions tailored to help them achieve their desired business outcomes. Leveraging more than 30 years of experience and a global network of facilities worldwide, Sungard AS supports a wide range of data center and IT infrastructure, cloud and applications services that help customers manage complex IT, adapt quickly and build resiliency and availability by keeping mission-critical information and applications up and running.



Services provided:

- Colocation:** Provides fully redundant, high-performance data center facilities across the world — supported by highly experienced and responsive IT operations personnel. Colocation services range from high-quality conditioned space, power, and network access to managed colocation including monitoring, security, and data backup services. We tailor these solutions to your needs and scale them as your business grows.
- Managed IT Services:** A comprehensive portfolio of fully managed, adaptable and cost effective application hosting services leverage our enterprise-class infrastructure, IT availability capabilities, and application expertise. Our managed IT services include application management, managed servers, managed security, storage and data protection, and network services deployed in both dedicated and cloud-based models.
- Recovery Services:** Industry leading traditional, advanced, cloud-based, and fully managed recovery options support your application and business process availability requirements. We tailor your solution to meet your needs, manage your application and data recovery services, as well as perform regular recovery testing.

Philadelphia, PA

Building features

- 1,080,544 sq. ft. facility size
- 123,356 sq. ft. leased space (61,000 sq. ft. planned expansion)
- 14,500 sq. ft. raised floor (IDC 4)
- 19,000 sq. ft. raised floor (IDC 1)
- 6,500 sq. ft. raised floor (IDC 3A)
- 12,200 sq. ft. raised floor (IDC 3B)
- 5000 sq. ft. raised floor (IDC 3C)
- 12,500 sq. ft. raised floor (IDC 2)
- 120–300 lbs. per sq. ft. floor load
- 8,000 lbs. elevators weight capacity
- Customer work stations and conference room
- (1) Network operations center
- All areas are ADA-compliant

Environmental controls

- Fire control system: Pre-action sprinkler system; VESDA; FE 25 extinguishing systems in sub-floor
- Return plenum HVAC solution for more efficient heat removal
- HVAC: (101) Liebert air conditioning units with ICOM controls (N + 20%)
- EC Motorized system and variable speed motors
- (2) 500-ton chillers
- (3) 500-ton Eco chillers

Physical security

- ISO/IEC 27001:2013 certification
- Integrated closed circuit TV and card reader/biometric security system
- Man trap security access for raised floor areas
- Exterior security cameras

Connectivity

- Meshed, multi-vendor Internet transit connectivity
- Diverse path long haul access (public and private)
- Diverse fiber entry and intra-building fiber paths
- Redundant internal network distribution platforms
- Dual customer physical handoffs (copper, single-mode and multi-mode fiber)
- Private production and recovery MPLS backbone access dedicated to Sungard AS subscriber traffic
- Recovery-centric on-demand network service suite supporting a broad range of TDM and IP services
- Integrated monitoring and management systems for comprehensive fault identification and remediation

Power management

- Redundant Utility Feeds (2N)
- (2) Automatic transfer switch – diverse routing to sub stations
- (6) Diesel generators
- (6) 4,000 gallon fuel tanks
- Selective Catalytic Reduction (SCR) system (85% NOx emissions reduction)
- (8) Liebert 1500kVA UPS Systems 2(N+1)
- (74) Liebert 225kVA power centers
- Monitoring system: Electrical monitoring to include Branch Circuit Monitoring (BCM); Mechanical monitoring; Fire system monitoring

For more information on all of our facilities visit www.sungardas.com/datacenters.

About Sungard Availability Services

Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise companies. Sungard AS partners with customers across the globe to understand their business needs and provide production and recovery services tailored to help them achieve their desired business outcomes. To learn more, visit www.sungardas.com or call 1-888-270-3657.

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