

Sacramento, CA

Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise customers. Sungard AS partners with customers to understand their business needs and provide IT solutions tailored to help them achieve their desired business outcomes. Leveraging more than 30 years of experience and a global network of facilities worldwide, Sungard AS supports a wide range of data center and IT infrastructure, cloud and applications services that help customers manage complex IT, adapt quickly and build resiliency and availability by keeping mission-critical information and applications up and running.



Services provided:

- **Colocation:** Provides fully redundant, high-performance data center facilities across the world — supported by highly experienced and responsive IT operations personnel. Colocation services range from high-quality conditioned space, power, and network access to managed colocation including monitoring, security, and data backup services. We tailor these solutions to your needs and scale them as your business grows.
- **Managed IT Services:** A comprehensive portfolio of fully managed, adaptable and cost effective application hosting services leverage our enterprise-class infrastructure, IT availability capabilities, and application expertise. Our managed IT services include application management, managed servers, managed security, storage and data protection, and network services deployed in both dedicated and cloud-based models.

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Building features

- 69,048 sq. ft. facility size
- 27,958 sq. ft. raised floor
- All areas are ADA-compliant
- Customer work stations and conference rooms
- Network operations center

Environmental controls

- (37) Computer Room Air Conditioning units (CRAC) with 1022-tons of cooling capacity
- (3) 225-ton chillers
- (2) 333-ton cooling towers
- Condenser units
- On-site water treatment
- Pre-action fire suppression system
- Siemens fire control system
- Under-floor Halon on raised-floor space
- Automated building monitoring, management and alerting systems on mechanical, environmental, and electrical infrastructure

Physical security

- ISO/IEC 27001:2013 certification
- 24/7 on-site staffing
- Multiple physical layers of security
- Key card secured facility
- Biometric
- Man trap
- DVR CCTV system
- Controlled security procedures
- Procedures and controls in place to support ISO, HIPPA, and SSAE16 audits

Connectivity

- (2) Tier one ISP backbones via carrier-diverse local loops
- (2) Juniper core routers for internet backbone connectivity
- (4) Brocade access switches
- Dual ethernet connections to every customer cabinet
- Multiple national fiber providers

Power management

- (4) 600kW Emerson power UPS systems
- (2) 500kW Emerson power UPS systems
- (3) 1250kW Cummins generators
- (36) Power distribution units

For more information on all of our facilities visit www.sungardas.com/datacenters.

About Sungard Availability Services

Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise companies. Sungard AS partners with customers across the globe to understand their business needs and provide production and recovery services tailored to help them achieve their desired business outcomes. To learn more, visit www.sungardas.com or call 1-888-270-3657.

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