



BACKUP & RECOVERY PROGRAMME MANAGEMENT

Can you be sure you can recover using your backups?

Backing up critical data is standard practice for any organisation that wants to recover should the worst happen. To help organisations ensure they adopt backup and recovery good practice – we have developed Backup and Recovery Programme Management.

Many organisations find that when they try recovering, using their backed up data, not everything goes according to plan – and sometimes they fail outright.

This may lead to a business interruption, which can damage an organisation's reputation, and damage its relationships with customers, suppliers, shareholders, regulators and other stakeholders.

Sungard Availability Services' Backup and Recovery Programme Management service can help.

Backup and Recovery Programme Management

The service is based on **over 30 years experience** in helping customers recover their critical systems during a business interruption. It focuses on ensuring that your backup and recovery programme meets the needs of your organisation.

This can be a challenge for many organisations because whilst they are very familiar with backing up their data, they may be less familiar with recovering it, as they may not test this scenario often.

Furthermore, if the responsibility for managing the backup and recovery is part of a wide set of responsibilities, it can suffer from a lack of focus.

These challenges can mean that whilst data may be backed up on a regular basis, the inability to recover using it will compromise an organisation's recovery point objectives (RPOs) and recovery time objectives (RTOs).

Benefits at a glance

The service allows you to:

- Optimise backup and recovery for your organisation – align your RPOs and RTOs to the needs of the business
- Adopt good practice without hiring additional staff
- Release your staff to focus on core activities
- Adopt good practice at a pace your organisation can handle
- Benefit from vendor neutral advice
- Improve your cost management – reduce your costs by only backing up and storing the data you need to.

This service gives you timely access to skilled resource so that you can constantly improve your business resilience, without increasing headcount, as well as releasing staff to focus on your core responsibilities.

Our consultants work with you and your team to assess and review your arrangements in the following areas:



Physical security

- Data storage management review
- Backup plans, processes, documentation review
- Recovery plans, processes, documentation review
- Gap analysis of achievable RTOs and RPOs against business objectives.

Backup and Recovery Solution Design encompasses:

- Hardware
- Software
- Skillset & training
- Support.

Backup and Recovery Testing including:

- Desktop walk through
- Recovery test analysis.

About Sungard Availability Services

Sungard Availability Services provides managed IT services, information availability consulting services, business continuity management software, and disaster recovery services. To learn more, visit www.sungardas.co.uk or call 0800 143 413

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