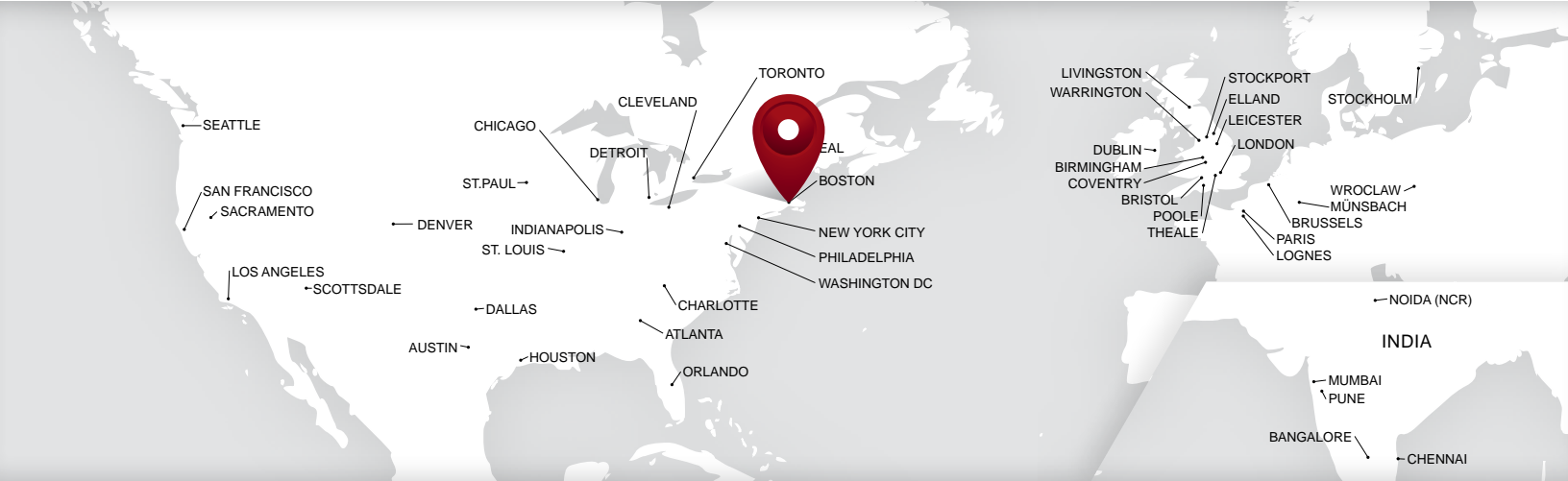


Boston, MA

Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise customers. Sungard AS partners with customers to understand their business needs and provide IT solutions tailored to help them achieve their desired business outcomes. Leveraging more than 30 years of experience and a global network of facilities worldwide, Sungard AS supports a wide range of data center and IT infrastructure, cloud and applications services that help customers manage complex IT, adapt quickly and build resiliency and availability by keeping mission-critical information and applications up and running.



Services provided:

- **Colocation:** Provides fully redundant, high-performance data center facilities across the world — supported by highly experienced and responsive IT operations personnel. Colocation services range from high-quality conditioned space, power, and network access to managed colocation including monitoring, security, and data backup services. We tailor these solutions to your needs and scale them as your business grows.
- **Managed IT Services:** A comprehensive portfolio of fully managed, adaptable and cost effective application hosting services leverage our enterprise-class infrastructure, IT availability capabilities, and application expertise. Our managed IT services include application management, managed servers, managed security, storage and data protection, and network services deployed in a dedicated model.

Boston, MA

Building features

- 10,000 sq. ft.
- Cage-to-cabinet colocation
- 16' – 21' ceiling heights for easy installation
- Dry-pipe pre-action fire suppression system

Environmental controls

- Designated power runs
- Cooled-air delivery
- Isolated return-air ceiling plenum
- Data center monitoring tied to electrical and mechanical systems monitoring
- Anti-static 36-inch raised floor
- 6 CRAH units for a total of 600 tons of cooling capacity

Physical security

- ISO/IEC 27001:2013 certification
- SSAE 16 Type II controls
- 24/7 manned security
- 24/7 access monitoring via NOC
- CCTV monitoring
- Multiple mantraps
- Biometric scanners, key card access controls
- Gated, secure parking
- Data center access logs

Connectivity

- Direct access to over 25 carriers and Internet Service Providers (ISPs)

Power management

- (2) redundant 13.8 KV public utility feeds
- 2N and N+1 UPS power configurations
- N+1 generator configuration
- (4) 2.0-megawatt emergency generators
- (4) 2,000-gallon diesel fuel tanks

For more information on all of our facilities visit www.sungardas.com/datacenters.

About Sungard Availability Services

Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise companies. Sungard AS partners with customers across the globe to understand their business needs and provide production and recovery services tailored to help them achieve their desired business outcomes. To learn more, visit www.sungardas.com or call 1-888-270-3657.

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