

# Dallas, TX

**Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise customers. Sungard AS partners with customers to understand their business needs and provide IT solutions tailored to help them achieve their desired business outcomes. Leveraging more than 30 years of experience and a global network of facilities worldwide, Sungard AS supports a wide range of data center and IT infrastructure, cloud and applications services that help customers manage complex IT, adapt quickly and build resiliency and availability by keeping mission-critical information and applications up and running.**



## Services provided:

- **Colocation:** Provides fully redundant, high-performance data center facilities across the world — supported by highly experienced and responsive IT operations personnel. Colocation services range from high-quality conditioned space, power, and network access to managed colocation including monitoring, security, and data backup services. We tailor these solutions to your needs and scale them as your business grows. .
- **Managed IT Services:** A comprehensive portfolio of fully managed, adaptable and cost effective application hosting services leverage our enterprise-class infrastructure, IT availability capabilities, and application expertise. Our managed IT services include application management, managed servers, managed security, storage and data protection, and network services deployed in both dedicated and cloud-based models.

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## Building features

- 75,000 sq. ft. facility size
- 35,000 sq. ft. raised floor
- (3) Conference rooms
- Customer office space with kitchen, vending machines and employee kitchen area
- (3) Full size interior loading docks
- Secured storage areas for temporary equipment storage
- (2) Two staging rooms for equipment setup

## Environmental controls

- N+1 Trane centrifugal chillers
- (34) 30-ton chilled water CRAC units on the raised floor
- (13) 30-ton split system-DX (direct exchange) CRAC units
- (12) Liebert roof top units
- VESDA (Very Early Smoke Detection Apparatus)
- FM-200 fire suppression system
- Dry-pipe pre-action sprinkler system
- Electrical monitoring
- Under the floor water detection system
- Control and monitor 32,000 points in the facility

## Physical security

- ISO/IEC 27001:2013 certification
- On-site personnel 24/7
- Electronic and physical security
- Biometric and card access security system
- CCTV video surveillance system with DVR recording
- Man-trap entry and badge-only access
- SSAE16 SOC 1 Certified
- ISO/IEC 27001:2013 Certified

## Connectivity

- Meshed, multi-vendor Internet transit connectivity
- Multiple ILEC and CLEC access providers
- Diverse fiber entry and intra-building fiber paths
- Redundant internal network distribution platforms
- Media supported for circuit hand-offs (CAT, Coax single-mode and multi-mode fiber)
- (13) Telco carriers

## Power management

- 2N Electrical infrastructure
- (6) MW ONCOR single electrical feed
- (3) 3750kVA GE redundant transformers in ring configuration
- (4) HOLT/CAT 2,000kW diesel generators
- 72+ hours fuel supply onsite
- System is pre-engineered to add (4) more generators as growth requires
- (8) Emerson-Liebert 750kVA modules in 2N configuration
- (34) Emerson/Liebert Power Distribution Units (PDU)

For more information on all of our facilities visit [www.sungardas.com/datacenters](http://www.sungardas.com/datacenters).

## About Sungard Availability Services

Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise companies. Sungard AS partners with customers across the globe to understand their business needs and provide production and recovery services tailored to help them achieve their desired business outcomes. To learn more, visit [www.sungardas.com](http://www.sungardas.com) or call 1-888-270-3657.

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