

Denver, CO

Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise customers. Sungard AS partners with customers to understand their business needs and provide IT solutions tailored to help them achieve their desired business outcomes. Leveraging more than 30 years of experience and a global network of facilities worldwide, Sungard AS supports a wide range of data center and IT infrastructure, cloud and applications services that help customers manage complex IT, adapt quickly and build resiliency and availability by keeping mission-critical information and applications up and running.



Services provided:

- **Colocation:** Provides fully redundant, high-performance data center facilities across the world — supported by highly experienced and responsive IT operations personnel. Colocation services range from high-quality conditioned space, power, and network access to managed colocation including monitoring, security, and data backup services. We tailor these solutions to your needs and scale them as your business grows.
- **Managed IT Services:** A comprehensive portfolio of fully managed, adaptable and cost effective application hosting services leverage our enterprise-class infrastructure, IT availability capabilities, and application expertise. Our managed IT services include application management, managed servers, managed security, storage and data protection, and network services deployed in both dedicated and cloud-based models.
- **Work Area Recovery:** To get your people working again after an outage or disaster, our global network of center-based and mobile facilities support your shared or dedicated end-user recovery requirements and provide the expert personnel, advanced technologies, and responsiveness you need.

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Building features

- 20,000 sq. ft. raised floor data center
- 24" Raised floor in data center
- 200 shared work area recovery positions
- Space divided into multiple securable work area recovery spaces
- Dry-pipe pre-action fire suppression systems
- FIKE fire detection systems
- VESDA (Very Early Smoke Detection Apparatus)
- 24/7 staffed network operations center

Environmental controls

- (23) 24-ton Data Aire CRAC units
- (4) 30-ton Ecosaire DX CRAC units
- Ultrasonic humidification system
- 24/7 environmental monitoring

Physical security

- ISO/IEC 27001:2013 certification
- Multiple physical layers of security
- C-Cure badge control system
- CCTV and DVR systems recording 24/7
- 24/7 security monitoring external and internal
- Controlled security procedures
- ISO 20000-1:2005-certified

Connectivity

- Sungard AS-Juniper Systems® powered Internet mesh platform
- (4) Juniper EX4200 access switches
- (2) Juniper MX80 customer access edge routers
- (3) Sungard AS DS-3s for PTP T1 and frame relay connections
- Diverse path fiber entry to Data Center
- Local Loop and Long Haul Carriers: Century Link, AT&T Local Network Services, Verizon, Zayo Networks, Unite Private Network, Comcast, & TW Telecom/Level 3
- AVAYA Aura VOIP telephony
- Automated attendant
- Automatic call distribution, voice mail, and call recording

Power management

- (3) Redundant 500 kVA UPS systems
- (3) 1,400 kVA Cummins Synergy diesel generators with 8,000 gallon fuel tank
- (1) Redundant 400 kVA UPS system
- (2) N+1 public utility feeds
- 24/7 power monitoring

For more information on all of our facilities visit www.sungardas.com/datacenters.

About Sungard Availability Services

Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise companies. Sungard AS partners with customers across the globe to understand their business needs and provide production and recovery services tailored to help them achieve their desired business outcomes. To learn more, visit www.sungardas.com or call 1-888-270-3657.

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