

TECHNOLOGY CENTRE

# Elland – TC4



## Sungard Availability Services' Managed Services give you the IT resources, skills and experience to ensure availability, reliability, security and cost-efficiency.

Yet we leave you in full control of the systems, applications and data that drive your business forward. Over 600 businesses in the UK (more than 3,000 globally) host production equipment in Sungard AS Technology Centres.

### Communications

- Access to multiple communications providers delivered from Sungard AS managed racks
- Multiple access building entry points for diverse routing of communications
- Tri-angulated connectivity to multiple Sungard AS data centres giving greater diversity and resilience of communications providers
- Roof space for satellite communications.

### Power

- Two separate mains feeds from the utility provider
- Minimum N+1 redundancy of power to the data centre
- Diverse A and B supplies to every cabinet
- UPS units spread across 2 locations for resilience
- Diesel backup generators in N+1 configuration
- 72 hours of fuel stored on site for generators
- Emergency provisions in place for extra fuel.

### Physical Features

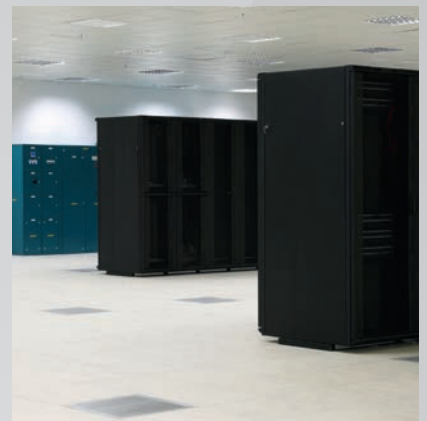
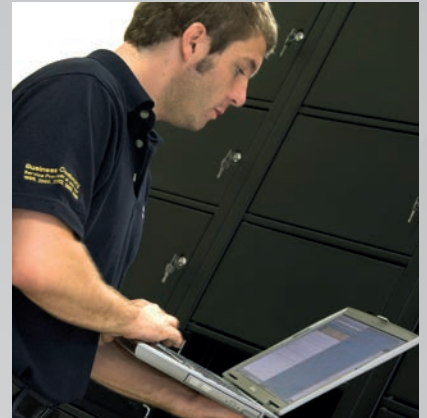
- Building size – 89,400 sq ft
- Data centre – 37,000 sq ft
- 24/7 Sungard AS Control Centre providing on-site 24/7 technical staff.

### Environment

- Minimum N+1 redundancy on the cooling system
- Temperature in data centre space maintained at (22°C +/- 2°C)
- Humidity maintained at 50% (+/- 10%)
- Analogue addressable fire detection system in all areas (conforms to BS 6266)
- Early warning VESDA system installed in the data centre
- Dry pipe, double knock sprinkler system controlled by pre-action valves in the data centre.

### Physical Security

- 24/7 Security guards
- External and internal CCTV cameras digital recording to disk
- Proximity access control system
- Secure managed loading bay.



**Sungard AS National Network (UK)**  
Tri-angulated, flexible, resilient, scalable connectivity:

- >Gb – dual, diverse feeds
- — — — — — Tb – ‘ScaleNet’ optical feeds

**About Sungard Availability Services**

Sungard Availability Services provides managed IT services, information availability consulting services, business continuity management software, and disaster recovery services. To learn more, visit [www.sungardas.co.uk](http://www.sungardas.co.uk) or call 0800 143 413

**EMEA Head Office:**  
Unit B Heathrow Corporate Park, Green Lane, Hounslow, Middlesex TW4 6ER  
+44 (0)800 143 413

- Belgium**  
+32 (0)2 513 3618 [www.sungardas.be](http://www.sungardas.be)
- France**  
+33 (0)1 64 80 61 61 [www.sungardas.fr](http://www.sungardas.fr)
- India**  
(+91) 20 673 10 400 [www.sungardas.in](http://www.sungardas.in)
- Ireland**  
+353 (0)1 467 3650 [www.sungardas.ie](http://www.sungardas.ie)
- Luxembourg**  
+352 357305-1 [www.sungardas.lu](http://www.sungardas.lu)
- Sweden**  
+46 (0) 8 666 32 00 [www.sungardas.se](http://www.sungardas.se)

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