

TECHNOLOGY CENTRE

Hounslow – LTC



Sungard Availability Services' Managed Services give you the IT resources, skills and experience to ensure availability, reliability, security and cost-efficiency.

Yet we leave you in full control of the systems, applications and data that drive your business forward. Over 600 businesses in the UK (more than 3,000 globally) host production equipment in Sungard AS Technology Centres.

Communications

- Access to multiple communications providers delivered from Sungard AS managed racks
- Multiple access building entry points for diverse routing of communications
- Tri-angulated connectivity to multiple Sungard AS data centres giving greater diversity and resilience of communications providers
- Roof space for satellite communications.

Power

- Two separate mains feeds from the utility provider
- Minimum N+1 redundancy of power to the data centre
- Diverse A and B supplies to every cabinet
- 43 UPS units in N+1 configuration
- Diesel backup generators in N+1 configuration
- 72 hours of fuel stored on site for generators
- Emergency provisions in place for extra fuel.

Physical Features

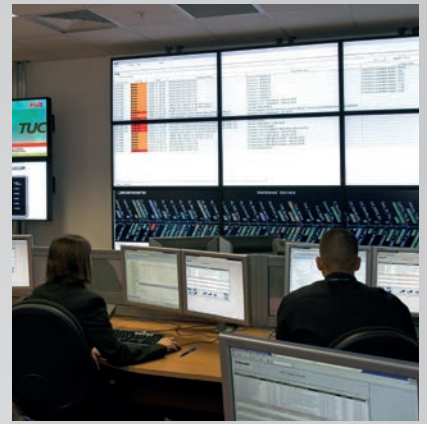
- Building size – 195,000 sq ft
- Data centre – 130,000 sq ft
- 24/7 Sungard AS Control Centre providing on-site 24/7 technical staff.

Environment

- Minimum N+1 redundancy on the chilled water cooling system
- Temperature in data centre space maintained at (22°C +/- 2°C)
- Humidity maintained at 50% (+/- 10%)
- Analogue addressable fire detection system in all areas (conforms to BS 6266)
- Early warning VESDA system in the plant and data centre
- Dry pipe, double knock sprinkler system controlled by pre-action valves in the data centre.

Physical Security

- 24/7 Security guards
- External and internal CCTV cameras digital recording to disk
- Proximity access control system
- Secure managed loading bay
- Intruder and door alarms with external infra-red detectors.



Sungard AS National Network (UK)
Tri-angulated, flexible, resilient, scalable connectivity:

- >Gb – dual, diverse feeds
- Tb – ‘ScaleNet’ optical feeds

About Sungard Availability Services

Sungard Availability Services provides managed IT services, information availability consulting services, business continuity management software, and disaster recovery services. To learn more, visit www.sungardas.co.uk or call 0800 143 413

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