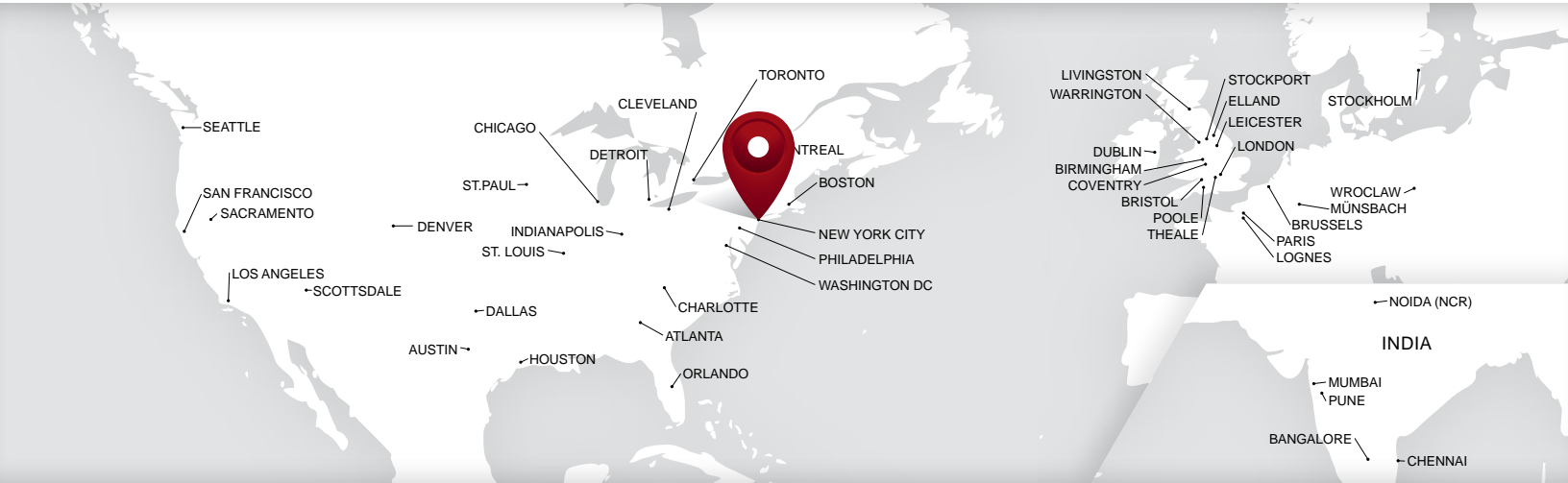


New York, NY

Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise customers. Sungard AS partners with customers to understand their business needs and provide IT solutions tailored to help them achieve their desired business outcomes. Leveraging more than 30 years of experience and a global network of facilities worldwide, Sungard AS supports a wide range of data center and IT infrastructure, cloud and applications services that help customers manage complex IT, adapt quickly and build resiliency and availability by keeping mission-critical information and applications up and running.



Services provided:

- **Colocation:** Provides fully redundant, high-performance data center facilities across the world — supported by highly experienced and responsive IT operations personnel. Colocation services range from high-quality conditioned space, power, and network access to managed colocation including monitoring, security, and data backup services. We tailor these solutions to your needs and scale them as your business grows.
- **Managed IT Services:** A comprehensive portfolio of fully managed, adaptable and cost effective application hosting services leverage our enterprise-class infrastructure, IT availability capabilities, and application expertise. Our managed IT services include application management, managed servers, managed security, storage and data protection, and network services deployed in both dedicated and cloud-based models.

New York, NY

Building features

- 187,725 sq. ft. facility size
- 93,850 sq. ft. raised floor
- (6) Data Center rooms
- (1) Network Operation Center
- 800-plus miles of CAT-6 data cable
- All areas are ADA-compliant

Environmental controls

- (2) two-hour fire wall surrounds entire data center
- Protected by a pre-action sprinkler system
- (112) 20-ton Liebert air conditioning units

Physical security

- ISO/IEC 27001:2013 certification
- Integrated card reader security system
- Biometric readers
- Closed circuit TV throughout facility
- Exterior security cameras
- 24/7 Security Service

Connectivity

- Meshed, multi-vendor Internet transit connectivity
- Multiple ILEC and CLEC access providers
- Diverse path long haul access (public and private)
- Diverse fiber entry and intra-building fiber paths
- Dual customer physical handoffs (Copper, single-mode and multi-mode fiber)
- Private production and recovery MPLS backbone access dedicated to Sungard AS subscriber traffic
- Recovery-centric on-demand network service suite supporting a broad range of TDM and IP services
- Integrated monitoring and management systems for comprehensive fault identification and remediation

Power management

- (3) 2,000kW diesel generators
- (5) 2,500kVA diesel generators
- 4,000 gallon fuel tank per generator effective for two days at current load
- General Electric switches gear
- (28) Liebert 750 KVA UPS Modules
- ASCO Automatic Transfer Switch
- Automatic Logic BMS monitoring system

For more information on all of our facilities visit www.sungardas.com/datacenters.

About Sungard Availability Services

Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise companies. Sungard AS partners with customers across the globe to understand their business needs and provide production and recovery services tailored to help them achieve their desired business outcomes. To learn more, visit www.sungardas.com or call 1-888-270-3657.

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