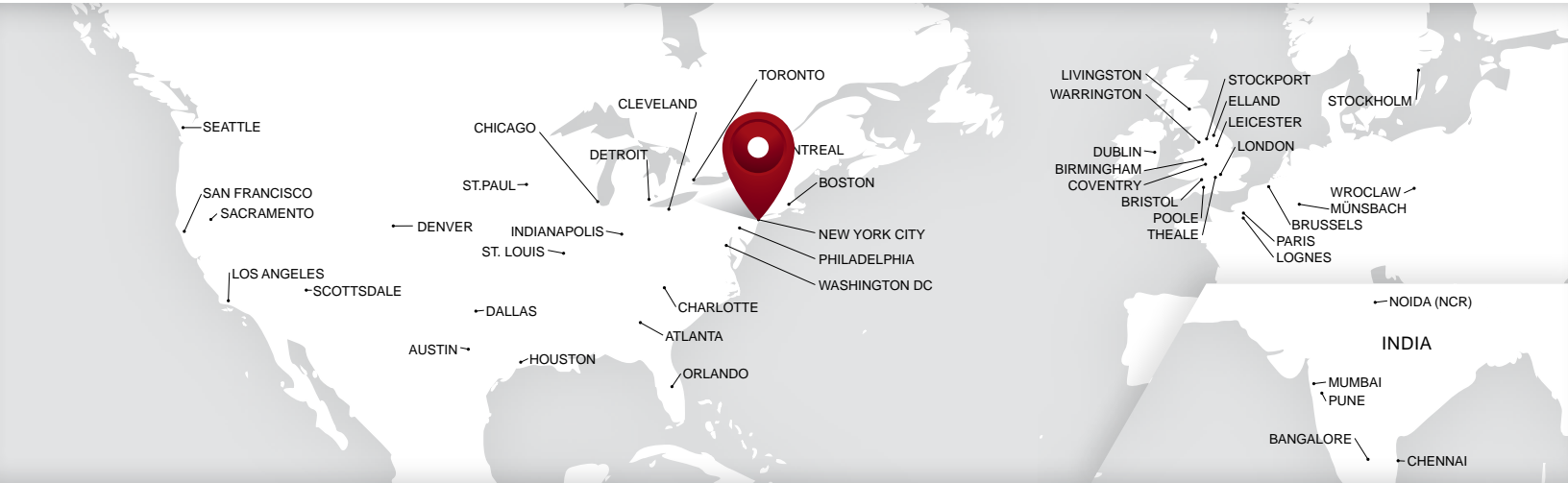


# New York, NY

Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise customers. Sungard AS partners with customers to understand their business needs and provide IT solutions tailored to help them achieve their desired business outcomes. Leveraging more than 30 years of experience and a global network of facilities worldwide, Sungard AS supports a wide range of data center and IT infrastructure, cloud and applications services that help customers manage complex IT, adapt quickly and build resiliency and availability by keeping mission-critical information and applications up and running.



## Services provided:

- **Recovery Services:** Industry leading traditional, advanced, cloud-based, and fully managed recovery options support your application and business process availability requirements. We tailor your solution to meet your needs, manage your application and data recovery services, as well as perform regular recovery testing.
- **Work Area Recovery:** To get your people working again after an outage or disaster, our global network of center-based and mobile facilities support your shared or dedicated end-user recovery requirements and provide the expert personnel, advanced technologies, and responsiveness you need.

# New York, NY

## Building features

- 172,000sq. ft. Recovery Center
- 750 Seat Workforce Continuity capability
- Multiple customer accessibility
- Conference rooms, office space and lounge area
- Support for mainframe, distributed and LAN systems

## Environmental controls

- 2,750kW generator
- 625 kW UPS
- 1,400 tons cooling

## Physical security

- State-of-the-art access card system
- 24/7 security guards
- Closed circuit television cameras (CCTV)
- Data is retrained for 31 days
- Interior/Exterior monitoring
- Monitored and alarmed access doors

## Connectivity

- Network connectivity with other Sungard AS facilities provides maximum flexibility
- Shared on-demand circuit services
- Bloomberg market data feed
- (12) conduits diversely routed and connected via campus fiber to another Carlstadt data center
- 5,000 ports configured, expandable to 30,000 ports
- AVAYA Aura VOIP telephony
- Automated attendant
- Automatic call distribution, voice mail, and call recording

## Power management

- Uninterruptible power supply including battery and diesel power

For more information on all of our facilities visit [www.sungardas.com/datacenters](http://www.sungardas.com/datacenters).

## About Sungard Availability Services

Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise companies. Sungard AS partners with customers across the globe to understand their business needs and provide production and recovery services tailored to help them achieve their desired business outcomes. To learn more, visit [www.sungardas.com](http://www.sungardas.com) or call 1-888-270-3657.

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## Connect with Us

