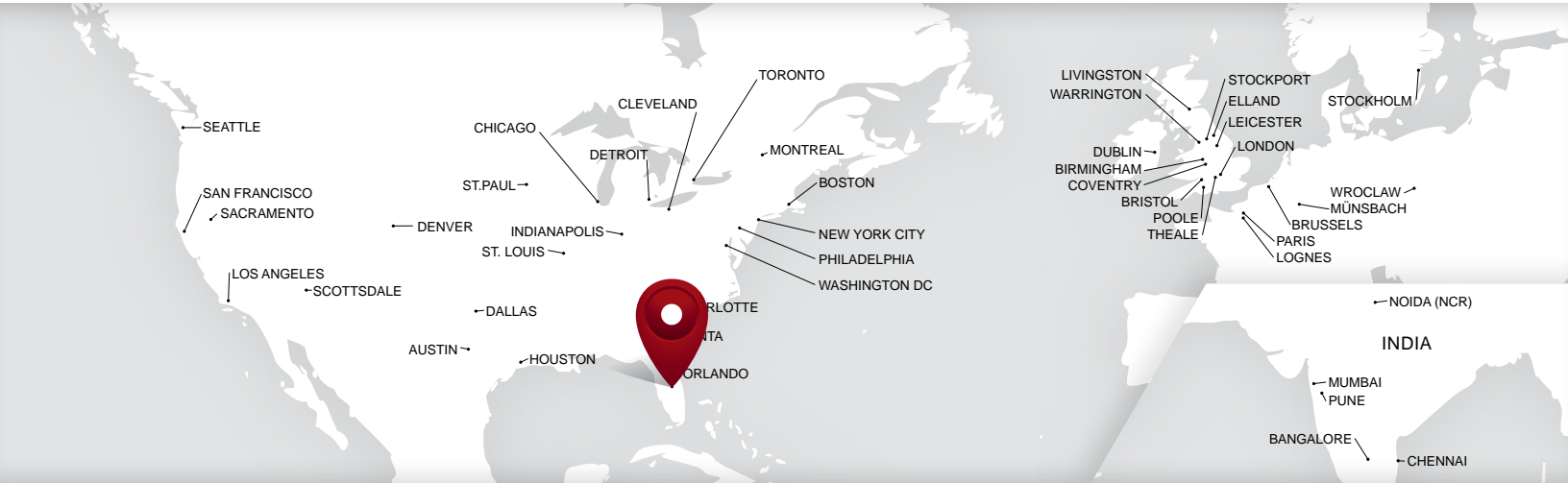


Orlando, FL

Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise customers. Sungard AS partners with customers to understand their business needs and provide IT solutions tailored to help them achieve their desired business outcomes. Leveraging more than 30 years of experience and a global network of facilities worldwide, Sungard AS supports a wide range of data center and IT infrastructure, cloud and applications services that help customers manage complex IT, adapt quickly and build resiliency and availability by keeping mission-critical information and applications up and running.



Services provided:

- **Recovery Services:** Industry leading traditional, advanced, cloud-based, and fully managed recovery options support your application and business process availability requirements. We tailor your solution to meet your needs, manage your application and data recovery services, as well as perform regular recovery testing.
- **Work Area Recovery:** To get your people working again after an outage or disaster, our global network of center-based and mobile facilities support your shared or dedicated end-user recovery requirements and provide the expert personnel, advanced technologies, and responsiveness you need.

Orlando, FL

Building features

- 32,000 sq. ft. recovery center
- 1,700 sq. ft. raised floor
- (400) End-user seats
- Customer conference rooms and lounge area
- Customer voice recovery capabilities

Environmental controls

- (8) Liebert units
- (2) RTU units
- Power, temperature and fire system monitoring
- Monitored smoke detectors
- VESDA
- FM-200

Physical security

- 24-hour security card access with security cameras monitoring entrances
- CCTV recording
- Monitored security system

Connectivity

- Sungard AS dedicated network access
- LAN Bridging
- Voice circuit
- AVAYA Aura VOIP telephony
- Automated attendant
- Automatic call distribution, voice mail, and call recording

Power management

- (1) Liebert (60kVA) UPS
- (1) Liebert (100kVA) UPS
- (1) Diesel Generator (400 kW), 500 gallon tank

For more information on all of our facilities visit www.sungardas.com/datacenters.

About Sungard Availability Services

Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise companies. Sungard AS partners with customers across the globe to understand their business needs and provide production and recovery services tailored to help them achieve their desired business outcomes. To learn more, visit www.sungardas.com or call 1-888-270-3657.

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