

San Francisco, CA

Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise customers. Sungard AS partners with customers to understand their business needs and provide IT solutions tailored to help them achieve their desired business outcomes. Leveraging more than 30 years of experience and a global network of facilities worldwide, Sungard AS supports a wide range of data center and IT infrastructure, cloud and applications services that help customers manage complex IT, adapt quickly and build resiliency and availability by keeping mission-critical information and applications up and running.



Services provided:

- **Recovery Services:** Industry leading traditional, advanced, cloud-based, and fully managed recovery options support your application and business process availability requirements. We tailor your solution to meet your needs, manage your application and data recovery services, as well as perform regular recovery testing.
- **Work Area Recovery:** To get your people working again after an outage or disaster, our global network of center-based and mobile facilities support your shared or dedicated end-user recovery requirements and provide the expert personnel, advanced technologies, and responsiveness you need.

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Building features

- 250 Shared workgroup seats
- 53,200 sq. ft. facility
- 15,000 sq. ft. raised floor
- Multiple customer accessibility
- Convenient suburban San Francisco location 30 miles from San Francisco or Oakland International Airport
- Conference rooms and lounge areas

Environmental controls

- Redundant cooling towers
- Raised floor with multiple CRAC units
- Pre-action fire suppression system
- Fike fire control system
- Automated building monitoring, management and alerting system on mechanical, environmental, and electrical infrastructure

Physical security

- TYCO monitored security system
- DVR CCTV system
- Key card secured facility
- Controlled security procedures
- Onsite security guard

Connectivity

- SGN network node
- Web redirect – up to 45 Mbps
- LAN bridging – up to 10 Mbps
- Net redirect DS-1 and DS-3
- Digital phone sets, voice mail, automated attendant, and ACD functionality
- AVAYA Aura VOIP telephony
- Automated attendant
- Automatic call distribution, voice mail, and call recording

Power management

- 1500 kW diesel generator with 2500 gallon fuel tank
- 500 kVA Eaton uninterruptible power supply

For more information on all of our facilities visit www.sungardas.com/datacenters.

About Sungard Availability Services

Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise companies. Sungard AS partners with customers across the globe to understand their business needs and provide production and recovery services tailored to help them achieve their desired business outcomes. To learn more, visit www.sungardas.com or call 1-888-270-3657.

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