

# Scottsdale, AZ

**Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise customers. Sungard AS partners with customers to understand their business needs and provide IT solutions tailored to help them achieve their desired business outcomes. Leveraging more than 30 years of experience and a global network of facilities worldwide, Sungard AS supports a wide range of data center and IT infrastructure, cloud and applications services that help customers manage complex IT, adapt quickly and build resiliency and availability by keeping mission-critical information and applications up and running.**



## Services provided:

- **Colocation:** Provides fully redundant, high-performance data center facilities across the world — supported by highly experienced and responsive IT operations personnel. Colocation services range from high-quality conditioned space, power, and network access to managed colocation including monitoring, security, and data backup services. We tailor these solutions to your needs and scale them as your business grows.
- **Managed IT Services:** A comprehensive portfolio of fully managed, adaptable and cost effective application hosting services leverage our enterprise-class infrastructure, IT availability capabilities, and application expertise. Our managed IT services include application management, managed servers, managed security, storage and data protection, and network services deployed in both dedicated and cloud-based models.
- **Recovery Services:** Industry leading traditional, advanced, cloud-based, and fully managed recovery options support your application and business process availability requirements. We tailor your solution to meet your needs, manage your application and data recovery services, as well as perform regular recovery testing.
- **Work Area Recovery:** To get your people working again after an outage or disaster, our global network of center-based and mobile facilities support your shared or dedicated end-user recovery requirements and provide the expert personnel, advanced technologies, and responsiveness you need.

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## Building features

- 102,400 sq. ft. facility size
- 16,000 sq. ft. raised floor (RS); 29,000 sq. ft. (MS)
- 1,250 lbs per sq. ft. floor load
- All areas ADA-compliant
- Customer work stations and conference room
- (7) Universal command centers
- (9) Tape rooms
- Furnished workspace
- Mobile workspace
- Amenities areas

## Environmental controls

- FM-200 under-floor suppression
- N+2 redundancy
- Smoke detectors
- FIKE Cheetah control system
- Siemens fire panel monitored by Siemens
- Intella – scan graphics annunciator
- Pre-action sprinkler system
- Thermal sprinkler heads
- Vesda system
- DataTrax monitoring system
- (19) Liebert 30-ton CRAC units
- (10) 25-ton Stulz CRAC units
- DC2 MS area has (14) 30-ton Stulz CRAC units
- DC3 MS area has (10) 30-ton Liebert CRAC units

## Physical security

- State-of-the-art access card system
- 24/7 security service
- Closed Circuit Television Cameras (CCTV)
- Interior/Exterior monitoring
- Alarmed access doors
- One-hour firewall surrounds raised floor

## Connectivity

- Diverse routing to the street from 2 MDFs and (1) MMR
- Managed Services/Hosting Internet
- 24/7 Internet access to top tier I internet providers
- Diverse routes via: CenturyLink, AT&T, Cox, TW Telecom, Integra, Level 3, Verizon, and Zayo/Abovenet
- Fiber LAN access for systems
- Nortel Option 81/C PBX
- Nortel Meridian PBX portfolio
- Dedicated and on-demand availability services
- Sungard AS global network access
- Net redirect DS1 to DS3 capable
- Web redirect
- LAN bridging
- Shared circuit (multiple OCxx capabilities)

## Power management

- Redundant diverse distribution system
- Demarcation power
- Power Distribution Units (PDU)
- Uninterruptible Power Supplies (UPS)
- Utility Service Bus (USB)
- Emergency power generation system
- Automatic Transfer Switches (ATS)
- Emergency Service Bus (ESB)
- (1) 1250 kW diesel generator
- (1) 1500 kW diesel generator
- (5) 2000 kW diesel generators

For more information on all of our facilities visit [www.sungardas.com/datacenters](http://www.sungardas.com/datacenters).

## About Sungard Availability Services

Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise companies. Sungard AS partners with customers across the globe to understand their business needs and provide production and recovery services tailored to help them achieve their desired business outcomes. To learn more, visit [www.sungardas.com](http://www.sungardas.com) or call 1-888-270-3657.

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