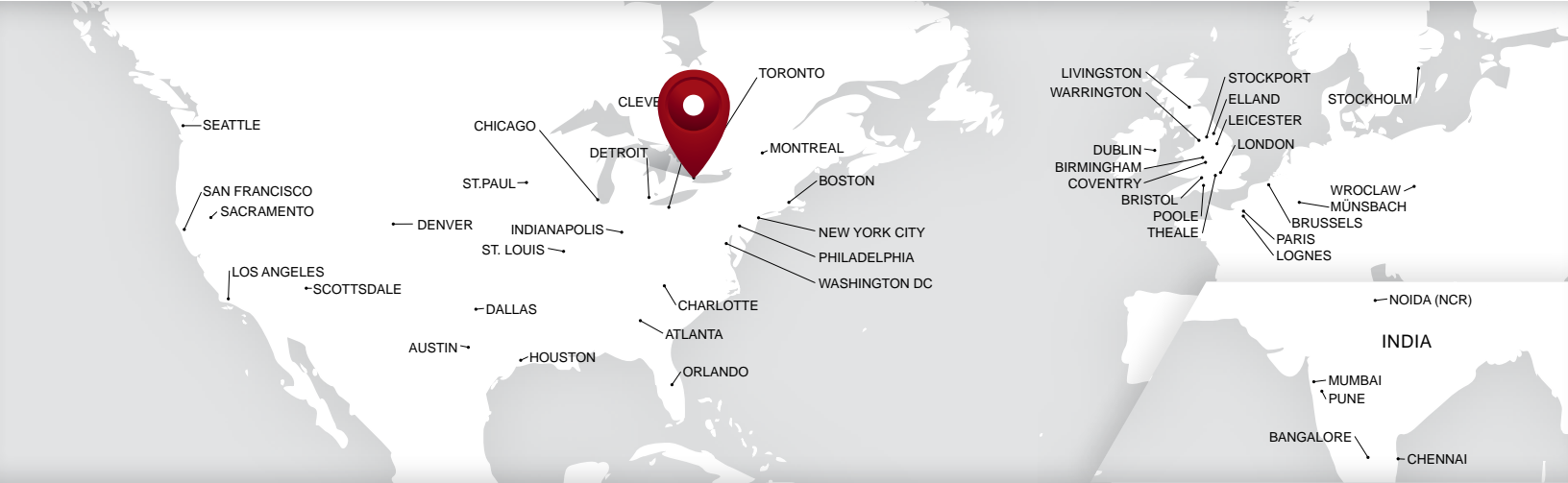


# Toronto, ON

**Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise customers. Sungard AS partners with customers to understand their business needs and provide IT solutions tailored to help them achieve their desired business outcomes. Leveraging more than 30 years of experience and a global network of facilities worldwide, Sungard AS supports a wide range of data center and IT infrastructure, cloud and applications services that help customers manage complex IT, adapt quickly and build resiliency and availability by keeping mission-critical information and applications up and running.**



## Services provided:

- **Colocation:** Provides fully redundant, high-performance data center facilities across the world — supported by highly experienced and responsive IT operations personnel. Colocation services range from high-quality conditioned space, power, and network access to managed colocation including monitoring, security, and data backup services. We tailor these solutions to your needs and scale them as your business grows.
- **Managed IT Services:** A comprehensive portfolio of fully managed, adaptable and cost effective application hosting services leverage our enterprise-class infrastructure, IT availability capabilities, and application expertise. Our managed IT services include application management, managed servers, managed security, storage and data protection, and network services deployed in both dedicated and cloud-based models.
- **Recovery Services:** Industry leading traditional, advanced, cloud-based, and fully managed recovery options support your application and business process availability requirements. We tailor your solution to meet your needs, manage your application and data recovery services, as well as perform regular recovery testing.
- **Work Area Recovery:** To get your people working again after an outage or disaster, our global network of center-based and mobile facilities support your shared or dedicated end-user recovery requirements and provide the expert personnel, advanced technologies, and responsiveness you need.

# Toronto, ON

## Building features

- 40,000 sq. ft.
- 20,000 sq. ft. raised floor
- Optional additional 10,000 sq. ft.

## Environmental controls

- N+1 cooling system
- Dropped ceiling returned plenum
- Multi-zone fire alarm system
- Dry-pipe dual interlock pre-action sprinkler system
- Under the floor water detection system
- VESDA smoke detection system

## Physical security

- ISO/IEC 27001:2013 certification
- On-site personnel 24/7
- Electronic and physical security
- CCTV video surveillance system with DVR recording
- Access card system
- 2 stage security access into the data center (card reader biometrics)
- Mantrap access into data center

## Connectivity

- Two POP rooms
- Meshed, multi-vendor Internet transit connectivity
- Multiple ILEC and CLEC access providers
- Cage space and rack space available
- Diverse fiber entry and intra-building fiber paths
- Redundant internal network distribution platforms
- 36" raised floor height
- Media supported for circuit hand-offs (CAT, coax, single-mode and multi-mode fiber)
- (5) Telco carriers

## Power management

- (2) Utility feeds from (2) substations
- 2N Electrical infrastructure
- (2) 2,500 kW diesel generators in N+1 configuration
- 24+ hours fuel supply onsite

For more information on all of our facilities visit [www.sungardas.com/datacenters](http://www.sungardas.com/datacenters).

## About Sungard Availability Services

Sungard Availability Services is a leading provider of critical production and recovery services to global enterprise companies. Sungard AS partners with customers across the globe to understand their business needs and provide production and recovery services tailored to help them achieve their desired business outcomes. To learn more, visit [www.sungardas.com](http://www.sungardas.com) or call 1-888-270-3657.

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## Connect with Us

