

# MANAGED, SLA-BACKED DISASTER RECOVERY FOR AMAZON WEB SERVICES (AWS)

**Sungard Availability Services (Sungard AS) is an AWS APN Advanced Consulting Partner and an AWS Managed Services Provider (MSP).** Less than 1 percent of companies in the Amazon Partner Network have attained MSP status. We attained the AWS Storage Competency Partner status, demonstrating our success in helping customers manage their cloud backup and recovery environments.



Today, you may have applications running in the cloud, on-premises or in third-party data centers. This hybrid IT environment makes recovering data and applications extremely complex if disruption or disaster happens. Given the lack of disaster recovery skills in many organizations—especially when it comes to an AWS cloud environment—business operations can grind to a halt.

With Cloud Recovery – AWS, Sungard Availability Services (Sungard AS) combines over 40 years of experience in disaster recovery with AWS expertise to deliver fully recoverable environments across a hybrid IT landscape.

In fact, Sungard AS is the only provider that offers SLA-backed services across production, backup and recovery for AWS solutions.

## INCREASE RESILIENCE, DECREASE COMPLEXITY

This enterprise-class recovery service leverages the cost efficiency and agility of a cloud in a complete, fully managed solution that delivers:

### Improved resilience and recovery times

- Recovery time achievable within 15 minutes
- Recovery Time Objective (RTO) with an SLA of 4 hours for a up to 250 virtual machines
- Recovery Point Objective (RPO) of near real time, with additional “point-in-time” snapshots every 10 minutes, every 1 hour and every 1 day over a 30-day rolling data retention period

### Flexibility

- Workloads can be hosted on premises or within another AWS region, then recovered to the AWS region you choose
- Virtual and physical X86 workloads are supported including VMware, Hyper-V

### Data replication

- Monitor & manage data replication
- Application & Database replication support

## SIMPLIFIED RECOVERY

### Automated recovery of protected workloads

### Automated orchestrated failover

- Aligned to application priority boot order for successful recovery
- Maintain uninterrupted live block-level data replication while testing, so you have up-to-date data changes captured and can prove recoverability

**On-boarding**

- Custom recovery blueprint is created and maintained
- Application discovery and dependency mapping is included for a successful recovery

**On-demand reports and logging**

- Continue to be in-control of the recovery environment with real-time status and logging information from our portal, which dynamically reports and monitors RPO activity to ensure your business is compliant
- At Time of Test (ATOT) and At Time of Disaster (ATOD) recovery time certificate produced for audit trail of success and RTO is achieved

**REDUCED BUDGET AND STAFF DEMANDS****AWS and DR expertise**

- No need to find or develop AWS or disaster recovery skill sets or to devote personnel to implement, test or operate your recovery solution
- Accelerate cloud migration and expansion without managing on-going upgrades

**A pay-as-you-go architecture**

- Spin up Amazon EC2 (Elastic Compute Cloud) and Amazon EBS (Elastic Block Storage) as needed At Time of Test (ATOT) or At Time of Disaster (ATOD)
- Benefit from a range of performance options to meet business objectives
- Only pay for AWS compute resources when they are used during test or invocation and not when on standby
- Keep costs low during steady state replication and snapshots

**A SINGLE POINT OF CONTACT**

Sungard AS provides a broad range of recovery solutions across hybrid IT environments, delivering a tightly integrated and well-coordinated recovery solution that spans AWS, hybrid cloud and your legacy infrastructures.

As a result, you can have a highly resilient and recoverable IT environment with the convenience of a single vendor: Sungard AS.

Let us tailor a recovery plan for you today for resilient business operations.

**To learn more, talk to your Sungard AS account manager, visit [www.sungardas.com](http://www.sungardas.com), or call us 1-866-714-7209.**

**Cloud Recovery – AWS is part of the Sungard AS Amazon Web Services (AWS) portfolio**, which also includes *Managed Backup – AWS* for data protection and *Managed Cloud – AWS* for every day production systems.

**About Sungard Availability Services**

Sungard Availability Services provides managed IT services, information availability consulting services, business continuity management software, and disaster recovery services.

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