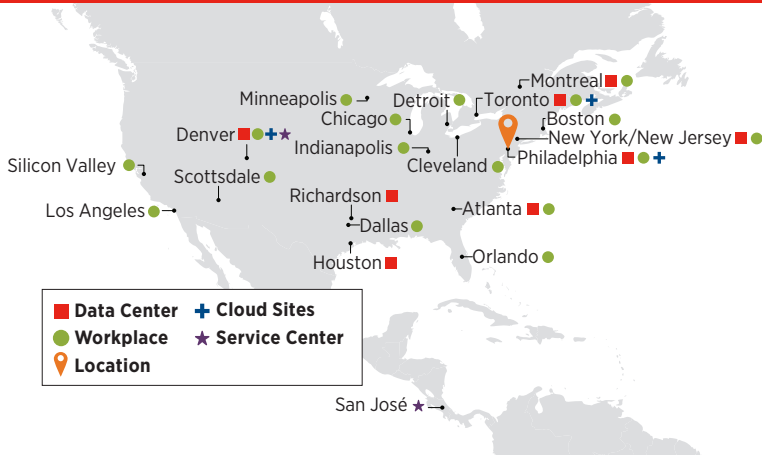


401 NORTH BROAD FACILITY | PHILADELPHIA, PA

Sungard Availability Services helps businesses transform their IT environments, ensuring they are resilient and recoverable. We leverage our experience across a broad range of IT landscapes to align the right workloads with the right infrastructures — whether hybrid cloud, legacy or something in-between. As a result, our customers can streamline and manage complexity, minimize risk and adapt to change.



SERVICES PROVIDED:

Colocation: Provides fully redundant, high-performance data center facilities across the world — supported by highly experienced and responsive IT operations personnel. Colocation services range from high-quality conditioned space, power, and network access to managed colocation including monitoring, security, and data backup services. We tailor these solutions to your needs and scale them as your business grows.

Recovery Services: Industry leading traditional, advanced, cloud-based, and fully managed recovery options support your application and business process availability requirements. We tailor your solution to meet your needs, manage your application and data recovery services, as well as perform regular recovery testing.

Managed IT Services: A comprehensive portfolio of fully managed, adaptable and cost effective application hosting services leverage our enterprise-class infrastructure, IT availability capabilities, and application expertise. Our managed IT services include application management, managed servers, managed security, storage and data protection, and network services deployed in both dedicated and cloud-based models.

Workplace Recovery: To get your people working again after an outage or disaster, our global network of center-based and mobile facilities support your shared or dedicated end-user recovery requirements and provide the expert personnel, advanced technologies, and responsiveness you need.

401 NORTH BROAD FACILITY | PHILADELPHIA, PA

FACILITY FEATURES

- 1,160,000 sq. ft. facility size
- 557,135 sq. ft. AS leased space
- 230,000 sq. ft. raised floor
- (300) Workplace recovery seats
- 200+ lbs per sq. ft. floor load
- (8) service elevators – 10,000 lbs capacity; (2) operated by Sungard AS staff
- All areas ADA-compliant
- Customer conference rooms
- (1) Network operations center (Managed Services)

ENVIRONMENTAL INFRASTRUCTURE

- Fire control system
- Pre-action sprinkler system
- VESDA
- Gas extinguishing systems in sub-floor
- Return plenum HVAC solution for more efficient heat removal (RS)
- 4,100 tons of chilled water capacity
- Free cooling for winter months (Evapco Dry coolers)

PHYSICAL SECURITY

- ISO/IEC 27001 certification
- Integrated card reader security access system
- 24/7 security service
- Biometric security system (MS)
- Closed circuit TV throughout the facility

- Exterior security cameras
- ISO 20000 certified

COMMUNICATION

- Meshed, multi-vendor internet transit connectivity
- Diverse path long haul access (public and private)
- Diverse fiber entry and intra-building fiber paths
- Redundant internal network distribution platforms
- Dual customer physical handoffs (copper, single-mode and multi-mode fiber)
- Private production and recovery MPLS backbone access dedicated to Sungard AS subscriber traffic
- Recovery-centric on-demand network service suite supporting a broad range of TDM and IP services
- Integrated monitoring and management systems for comprehensive fault identification and remediation
- AVAYA Aura VOIP telephony
- Automated attendant
- Automatic call distribution, voice mail, and call recording

POWER INFRASTRUCTURE

- Redundant utility feeds,
- (4) servicing RS and
- (2) servicing MS
- Diverse routing to sub stations

- (8) Diesel generators
- (2,000 kW per unit)
- (1) Diesel generator (1,750 kW)
- 32,000 gallons of fuel (belly tanks or above ground storage tank)
- Selective Catalytic Reduction (SCR) system (85% NOx emissions reduction)
- UPS systems (N+1 for MS)
- Electrical, mechanical and fire systems monitoring

Contact Sungard AS to find out how we can help you become a resilient, agile and available business.

NORTH AMERICAN HEADQUARTERS

1 (866) 714-07209 | www.sungardas.com



GLOBAL HEADQUARTERS

680 EAST SWEDESFORD ROAD
WAYNE, PA 19087
1 (484) 582-2000
www.sungardas.com

EMEA HEAD OFFICE

UNIT B HEATHROW CORPORATE PARK
HOUNSLOW, MIDDLESEX TW4 6ER
+44 (0) 800 143 413
www.sungardas.co.uk

For more information on all of our facilities visit:
sungardas.com/facilities



Sungard Availability Services is a trademark or registered trademark of SunGard Data Systems or its affiliate, used under license. The Sungard Availability Services logo by itself is a trademark or registered trademark of Sungard Availability Services Capital, Inc. or its affiliate. All other trademarks used herein are the property of their respective owners.

© 2019 Sungard Availability Services, all rights reserved. 18-MKTGGNRL-0066_Philadelphia-401 7/19