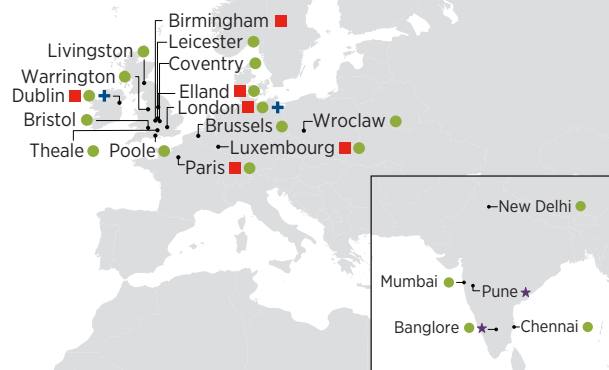


# ALPHARETTA FACILITY | ATLANTA, GEORGIA

**Sungard Availability Services helps businesses transform their IT environments, ensuring they are resilient and recoverable.** We leverage our experience across a broad range of IT landscapes to align the right workloads with the right infrastructures — whether hybrid cloud, legacy or something in-between. As a result, our customers can streamline and manage complexity, minimize risk and adapt to change.



## SERVICES PROVIDED:

**Colocation:** Provides fully redundant, high-performance data center facilities across the world — supported by highly experienced and responsive IT operations personnel. Colocation services range from high-quality conditioned space, power, and network access to managed colocation including monitoring, security, and data backup services. We tailor these solutions to your needs and scale them as your business grows.

**Managed IT Services:** A comprehensive portfolio of fully managed, adaptable and cost effective application hosting services leverage our enterprise-class infrastructure, IT availability capabilities, and application expertise. Our managed IT services include application management, managed servers, managed security, storage and data protection, and network services deployed in both dedicated and cloud-based models.

# ALPHARETTA FACILITY | ATLANTA, GEORGIA

## FACILITY FEATURES

- 78,000 sq. ft. facility size
- 46,000 sq. ft. raised floor space
- (2) Conference rooms
- (2) Break rooms
- 24/7 Network operations center

## ENVIRONMENTAL INFRASTRUCTURE

- FM200 fire suppression system
- VESDA (Very Early Smoke Detection Apparatus)
- Pre-action dry pipe fire suppression
- (52) Computer Room Air Conditioners (CRACs) with leak protection

## PHYSICAL SECURITY

- ISO/IEC 27001 certification
- (4) physical layers of security
- Biometric and key card secured facility
- Solutions supporting HIPAA, ISO and SSAE-18
- 24/7 on-site staffing

## COMMUNICATION

- Meshed, multi-vendor Internet transit connectivity
- Multiple ILEC and CLEC access providers
- Diverse path long haul access (public and private)
- Diverse fiber entry and intra-building fiber paths
- Redundant internal network distribution platforms
- Dual customer physical handoffs (copper, single-mode and multi-mode fiber)
- Private production and recovery MPLS backbone access dedicated to Sungard AS subscriber traffic

- Recovery-centric on-demand network service suite supporting a broad range of TDM and IP services
- Integrated monitoring and management systems for comprehensive fault identification and remediation

## POWER INFRASTRUCTURE

- (4) redundant 1500 kVA UPS banks (4.15 MW total capacity)
- (2) redundant 750 kVA UPS banks
- (2) redundant 500 kVA UPS banks
- 1,500 kVA Cummins Synergy generator with 4,000 gallon fuel tank
- 1,600 kVA Baldor generator with 3,600 gallon fuel tank
- 1,250 kVA CAT generator with 2,000 gallon fuel tank
- 2,000 kVA Cummins Synergy generators with 4,000 gallon tanks
- (2) 2000 kVA CAT generators with (2) 4000 gallon tanks
- (4) Independent loop fed utility power feeds

**Contact Sungard AS to find out how we can help you become a resilient, agile and available business.**

## NORTH AMERICAN HEADQUARTERS

1 (866) 714-07209 | [www.sungardas.com](http://www.sungardas.com)



## GLOBAL HEADQUARTERS

680 EAST SWEDESFORD ROAD  
WAYNE, PA 19087  
1 (484) 582-2000  
[www.sungardas.com](http://www.sungardas.com)

## EMEA HEAD OFFICE

UNIT B HEATHROW CORPORATE PARK  
HOUNSLOW, MIDDLESEX TW4 6ER  
+44 (0) 800 143 413  
[www.sungardas.co.uk](http://www.sungardas.co.uk)

**For more information on  
all of our facilities visit:  
[sungardas.com/facilities](http://sungardas.com/facilities)**



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