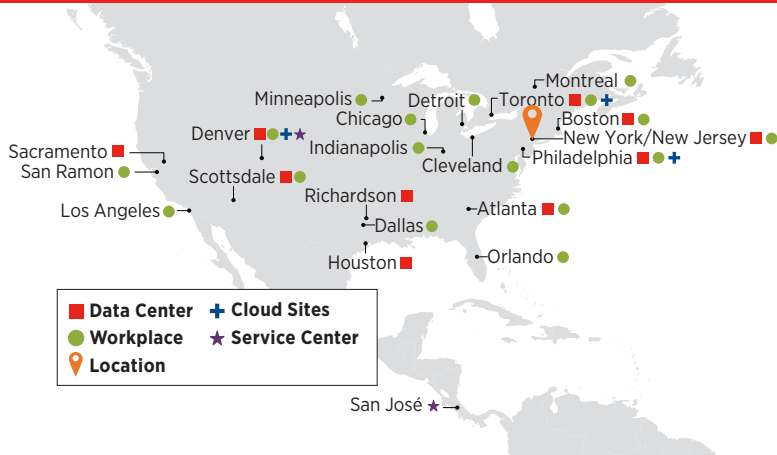# NEW YORK CITY FACILITY | CARLSTADT 777, NEW JERSEY

Sungard Availability Services helps businesses transform their IT environments, ensuring they are resilient and recoverable. We leverage our experience across a broad range of IT landscapes to align the right workloads with the right infrastructures — whether hybrid cloud, legacy or something in-between. As a result, our customers can streamline and manage complexity, minimize risk and adapt to change.

Legend:
- ■ Data Center
- ● Workplace
- ● Location
- + Cloud Sites
- ★ Service Center

SERVICES PROVIDED:

Colocation: Provides fully redundant, high-performance data center facilities across the world — supported by highly experienced and responsive IT operations personnel. Colocation services range from high-quality conditioned space, power, and network access to managed colocation including monitoring, security, and data backup services. We tailor these solutions to your needs and scale them as your business grows.

Recovery Services: Industry leading traditional, advanced, cloud-based, and fully managed recovery options support your application and business process availability requirements. We tailor your solution to meet your needs, manage your application and data recovery services, as well as perform regular recovery testing.

Managed IT Services: A comprehensive portfolio of fully managed, adaptable and cost effective application hosting services leverage our enterprise-class infrastructure, IT availability capabilities, and application expertise. Our managed IT services include application management, managed servers, managed security, storage and data protection, and network services deployed in both dedicated and cloud-based models.

Workplace Recovery: To get your people working again after an outage or disaster, our global network of center-based and mobile facilities support your shared or dedicated end-user recovery requirements and provide the expert personnel, advanced technologies, and responsiveness you need.

SUNGARD
**AVAILABILITY
SERVICES**®

Transforming IT for Resilient Business™

FACILITY FEATURES

- 326,000 sq. ft. facility size
- 37,278 sq. ft. raised floor (MS)
- 135,904 sq. ft. (RS)
- (30) Workplace recovery seats
- (8) Mainframe tape rooms
- (13) Mid-range tape rooms
- (26) Universal command centers
- (11) Customer lounges/Conference rooms; (1) media room; (1) quiet room
- All areas ADA-compliant

ENVIRONMENTAL INFRASTRUCTURE

- (2) systems supply 2,900 tons of conditioned air to the facility
- Air handling units are redundant
- (27) Liebert 30-ton CRAC units
- (75) Liebert 28-ton CRAC units
- (30) Liebert 20-ton CRAC units
- Thermal sprinkler heads
- Smoke detectors
- (9) Pre-action sprinkler systems
- (4) wet sprinkler systems
- (2) dry sprinkler systems
- ALC monitoring system
- On-site HVAC support 24/7

PHYSICAL SECURITY

- ISO/IEC 27001 certification
- State-of-the-art access card system
- 24/7 security guards

- Closed circuit television cameras (CCTV)
- Data is retrained for 31 days
- Interior/Exterior monitoring
- Monitored and alarmed access doors
- Biometrics for Managed Services

COMMUNICATION

- Direct carrier connectivity to Verizon Legacy/Core, Verizon Business (MCI), AT&T/LNS, Lightpath/Cablevision/Altice/4 Connections, Crown Castle/Lightower/ Fibertech/Sidera, Cogen/Yipes, Zayo/ Abovenet/Century Link/Level 3, Hudson Fiber, SUNESYS
- Diverse routing to the street via Sungard AS owned and managed conduits
- Internet access to Top Tier 1 ISP's
- Mixture of 65 Cisco datacenter Class switches supporting: Over 13,000 10/100/1000, 10GbE, and 40GbE ports for Mainframe, HP, As400, AIX, Sun, WinTel, and Workgroup connectivity across 3 buildings

POWER INFRASTRUCTURE

- (2) Diverse utility feeds from local power provider (PSE&G)
- (2) Sungard AS 26 kV to 13.2 kV transformers
- (9) Utility Substations, (1) of which is used for maintenance
- On-site electrical support 24/7
- PDU condition power
- Automatic Transfer Switches (ATS)

- (8) two meg diesel generator for emergency backup power
- (13) UPS systems, (1) of which is used for maintenance

Contact Sungard AS to find out how we can help you become a resilient, agile and available business.

UNITED STATES
1 (866) 714-7209 | www.sungardas.com

For more information on all of our facilities visit: sungardas.com/facilities

SUNGARD AVAILABILITY SERVICES®