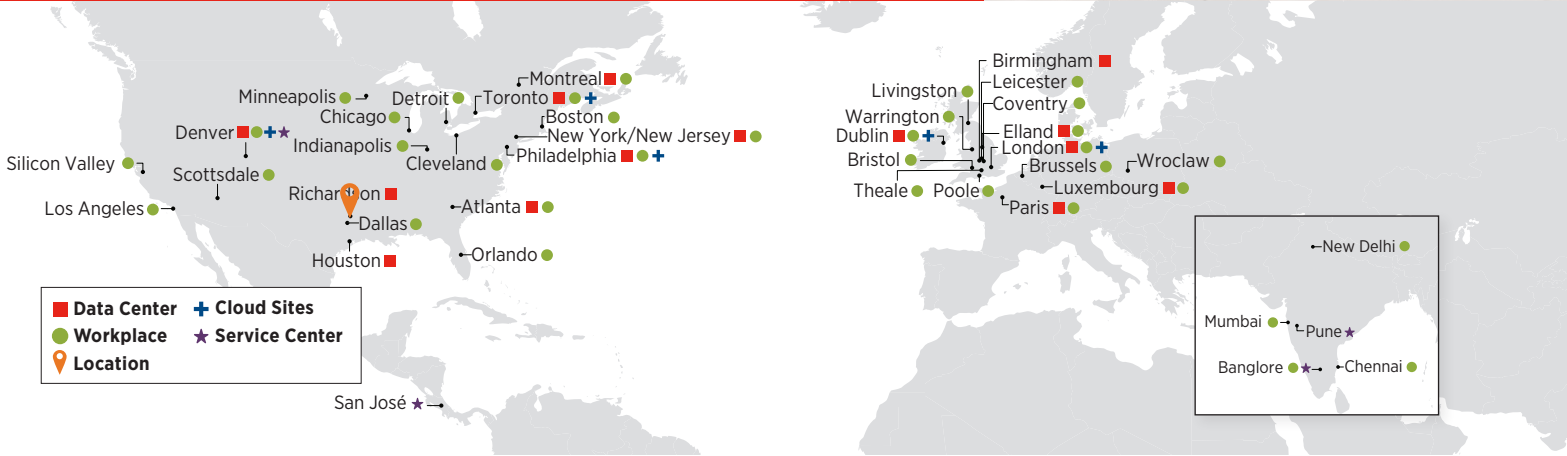


DALLAS FACILITY | RICHARDSON, TEXAS

Sungard Availability Services helps businesses transform their IT environments, ensuring they are resilient and recoverable. We leverage our experience across a broad range of IT landscapes to align the right workloads with the right infrastructures – whether hybrid cloud, legacy or something in-between. As a result, our customers can streamline and manage complexity, minimize risk and adapt to change.



SERVICES PROVIDED:

Colocation: Provides fully redundant, high-performance data center facilities across the world – supported by highly experienced and responsive IT operations personnel. Colocation services range from high-quality conditioned space, power, and network access to managed colocation including monitoring, security, and data backup services. We tailor these solutions to your needs and scale them as your business grows.

Managed IT Services: A comprehensive portfolio of fully managed, adaptable and cost effective application hosting services leverage our enterprise-class infrastructure, IT availability capabilities, and application expertise. Our managed IT services include application management, managed servers, managed security, storage and data protection, and network services deployed in both dedicated and cloud-based models.



DALLAS FACILITY | RICHARDSON, TEXAS

FACILITY FEATURES

- 75,000 sq. ft. facility size
- 35,000 sq. ft. raised floor
- (2) Conference rooms
- Customer office space with kitchen, vending machines and employee break area
- (3) Full size interior loading docks
- Secured storage areas for temporary equipment storage
- (2) Staging rooms for equipment assembly and setup

ENVIRONMENTAL INFRASTRUCTURE

- N+1 Trane centrifugal chillers
- (34) 30-ton chilled water CRAC units
- (13) 30-ton split system-DX (direct exchange) CRAC units
- (12) Trane roof top units
- VESDA (Very Early Smoke Detection Apparatus)
- FM-200 fire suppression system
- Dry-pipe dual-interlock pre-action sprinkler system
- Electrical and mechanical infrastructure monitoring and control
- Under the floor water detection system
- Control and monitor 32,000 points in the facility

PHYSICAL SECURITY

- On-site personnel 24/7
- Electronic and physical security
- Biometric and card access security system
- CCTV video surveillance system with DVR recording
- Man-trap entry and badge-only access
- SSAE -18/ISAE 3402 (SOC 1 and SOC 2 Certified)
- ISO/IEC 27001 Certified
- PCI Attestation

COMMUNICATION

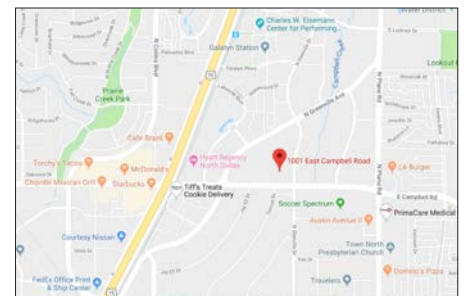
- Meshed, multi-vendor Internet transit connectivity
- Multiple ILEC and CLEC access providers
- Diverse fiber entry and intra-building fiber paths
- Redundant internal network distribution platforms
- Media supported for circuit hand-offs (CAT, Coax single-mode and multi-mode fiber)
- (13) Telco carriers

POWER INFRASTRUCTURE

- 2N Electrical infrastructure
- (6) MW single electrical feed
- (3) 3750 kVA GE redundant transformers in ring configuration
- (4) HOLT/CAT 2,000 kW diesel generators
- 72+ hours fuel supply onsite
- System is pre-engineered to add (4) more generators as growth requires
- (8) Liebert/Emerson/Vertiv 750kVA modules in 2N configuration
- (34) Liebert/Emerson/Vertiv Power Distribution Units (PDU)

Contact Sungard AS to find out how we can help you become a resilient, agile and available business.

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