TECHNOLOGY CENTRE 5 | BIRMINGHAM, UK

Sungard Availability Services helps businesses transform their IT environments, ensuring they are resilient and recoverable. We leverage our experience across a broad range of IT landscapes to align the right workloads with the right infrastructures — whether hybrid cloud, legacy or something in-between. As a result, our customers can streamline and manage complexity, minimize risk and adapt to change.

SERVICES PROVIDED:

Colocation: Provides fully redundant, high-performance data center facilities across the world — supported by highly experienced and responsive IT operations personnel. Colocation services range from high-quality conditioned space, power, and network access to managed colocation including monitoring, security, and data backup services. We tailor these solutions to your needs and scale them as your business grows.

Managed IT Services: A comprehensive portfolio of fully managed, adaptable and cost effective application hosting services leverage our enterprise-class infrastructure, IT availability capabilities, and application expertise. Our managed IT services include application management, managed servers, managed security, storage and data protection, and network services deployed in both dedicated and cloud-based models.

SUNGARD AVAILABILITY SERVICES®

Transforming IT for Resilient Business™

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FACILITY FEATURES

- 69,000 sq. ft. facility size
- 15,500 sq. ft. raised floor
- 1 service elevator (2,000 lbs)
- 2 customer conference rooms
- 24/7 data center operations support

ENVIRONMENTAL INFRASTRUCTURE

- Direct expansion Cooling
- Cooling at N+1 = 874kW
- Temperature in data centre space maintained at 22°C +/-3°C)
- Humidity maintained at 35% (+/-15%).
- Analogue fire detection system in all areas
- Gas Fire suppression
- BMS monitoring locally

PHYSICAL SECURITY

- ISO/IEC 27001 certification
- State-of-the-art access card system
- 24/7 security guards
- Closed circuit television cameras (CCTV)
- Data is retrained for 31 days
- Interior/Exterior monitoring
- Monitored and alarmed access doors
- Biometrics for Managed Services

COMMUNICATION

- Access to multiple communications providers delivered from Sungard AS managed TELCO rooms
- Multiple access building entry points for diverse routing
- Roof space for satellite communication

POWER INFRASTRUCTURE

- Minimum N+1 redundancy on power
- Dual (A & B) 11kV incomers each fully rated at 1.5 MVA with potential to go to 3MVA.
- 34 No-Break UPS sets
- 2 x 2.25MVA 415V generators2 x 17,000 litres of fuel
- Provision for 20,000 litres every 6 hours.

Contact Sungard AS to find out how we can help you become a resilient, agile and available business.

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