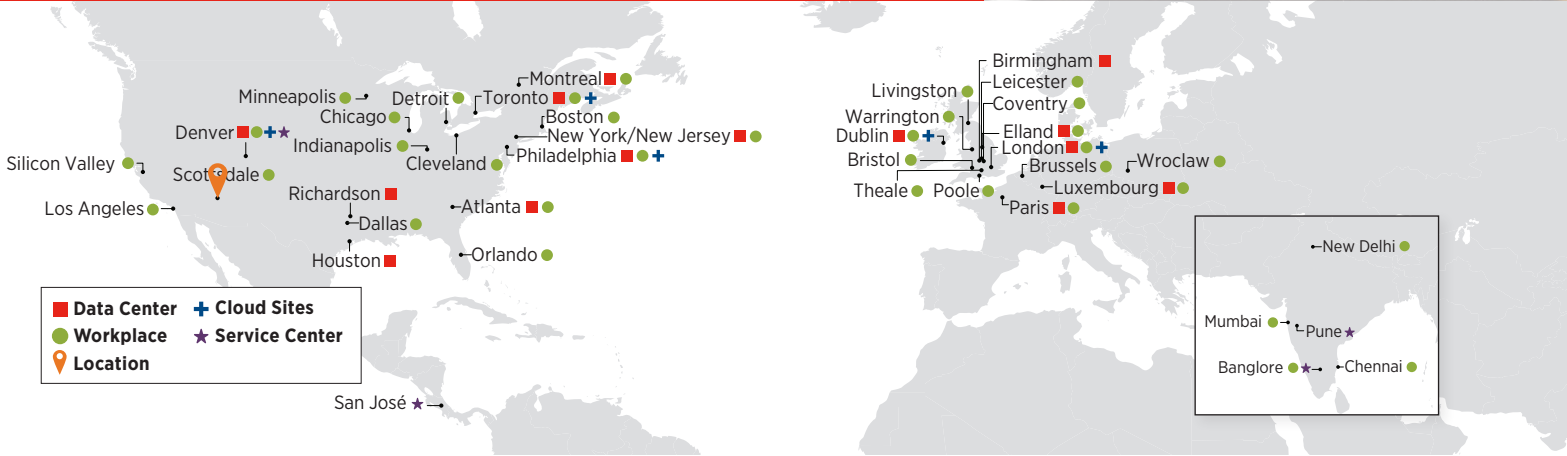


SCOTTSDALE FACILITY | SCOTTSDALE, ARIZONA

Sungard Availability Services helps businesses transform their IT environments, ensuring they are resilient and recoverable. We leverage our experience across a broad range of IT landscapes to align the right workloads with the right infrastructures – whether hybrid cloud, legacy or something in-between. As a result, our customers can streamline and manage complexity, minimize risk and adapt to change.



SERVICES PROVIDED:

Colocation: Provides fully redundant, high-performance data center facilities across the world – supported by highly experienced and responsive IT operations personnel. Colocation services range from high-quality conditioned space, power, and network access to managed colocation including monitoring, security, and data backup services. We tailor these solutions to your needs and scale them as your business grows.

Managed IT Services: A comprehensive portfolio of fully managed, adaptable and cost effective application hosting services leverage our enterprise-class infrastructure, IT availability capabilities, and application expertise. Our managed IT services include application management, managed servers, managed security, storage and data protection, and network services deployed in both dedicated and cloud-based models.

Recovery Services: Industry leading traditional, advanced, cloud-based, and fully managed recovery options support your application and business process availability requirements. We tailor your solution to meet your needs, manage your application and data recovery services, as well as perform regular recovery testing.

Workplace Recovery: To get your people working again after an outage or disaster, our global network of center-based and mobile facilities support your shared or dedicated end-user recovery requirements and provide the expert personnel, advanced technologies, and responsiveness you need.



SCOTTSDALE FACILITY | SCOTTSDALE, ARIZONA

FACILITY FEATURES

- 102,400 sq. ft. facility size
- 16,000 sq. ft. raised floor (RS); 29,000 sq. ft. (MS)
- 1,250 lbs per sq. ft. floor load
- All areas ADA-compliant
- Customer work stations and conference room
- (7) Universal command centers
- (9) Tape rooms
- Workplace recovery rooms
- Amenities areas

ENVIRONMENTAL INFRASTRUCTURE

- FM-200 under-floor suppression
- N+2 redundancy
- Smoke detectors
- FIKE Cheetah control system
- Siemens fire panel monitored by Siemens
- Intella – scan graphics annunciator
- Pre-action sprinkler system
- Thermal sprinkler heads
- Vesda system
- DataTrax monitoring system
- HVAC: (53) CRAC Units

PHYSICAL SECURITY

- State-of-the-art access card system
- 24/7 security service
- Closed Circuit Television

- Cameras (CCTV)
- Interior/Exterior monitoring
- Alarmed access doors
- One-hour firewall surrounds raised floor

COMMUNICATION

- Diverse routing to the street from 2 MDFs and (1) MMR
- Managed Services/Hosting Internet
- 24/7 Internet access to top tier 1 internet providers
- Diverse routes via: CenturyLink, AT&T, Cox, TW Telecom, Integra, Level 3, Verizon, and Zayo/Abovenet
- Fiber LAN access for systems
- Nortel Option 81/C PBX
- Nortel Meridian PBX portfolio
- Dedicated and on-demand availability services
- Sungard AS global network access
- Net redirect DS1 to DS3 capable
- Web redirect
- LAN bridging
- Shared circuit (multiple OCxx capabilities)

POWER INFRASTRUCTURE

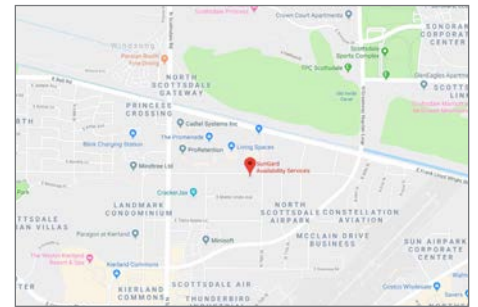
- Redundant diverse distribution system
- Demarcation power
- Power Distribution Units (PDU)
- Uninterruptible Power
- Supplies (UPS)

- Utility Service Bus (USB)
- Emergency power generation system
- Automatic Transfer Switches (ATS)
- Emergency Service Bus (ESB)
- (1) 1250 kW diesel generator
- (1) 1500 kW diesel generator
- (5) 2000 kW diesel generators

Contact Sungard AS to find out how we can help you become a resilient, agile and available business.

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