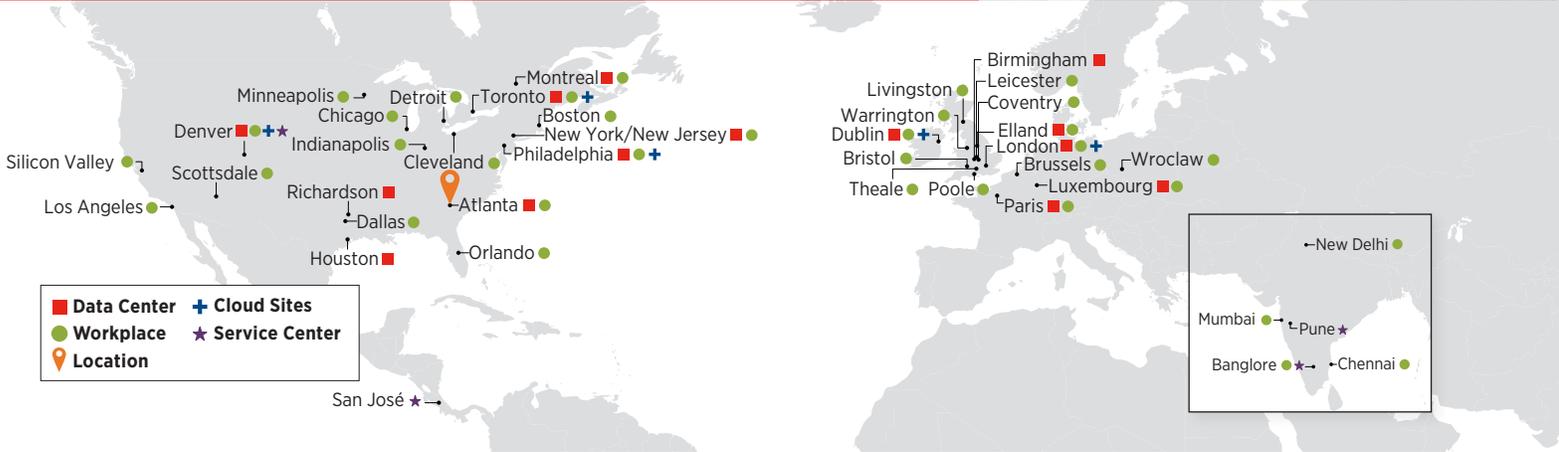


SMYRNA FACILITY | ATLANTA, GEORGIA

Sungard Availability Services helps businesses transform their IT environments, ensuring they are resilient and recoverable. We leverage our experience across a broad range of IT landscapes to align the right workloads with the right infrastructures – whether hybrid cloud, legacy or something in-between. As a result, our customers can streamline and manage complexity, minimize risk and adapt to change.



SERVICES PROVIDED:

Colocation: Provides fully redundant, high-performance data center facilities across the world – supported by highly experienced and responsive IT operations personnel. Colocation services range from high-quality conditioned space, power, and network access to managed colocation including monitoring, security, and data backup services. We tailor these solutions to your needs and scale them as your business grows.

Managed IT Services: A comprehensive portfolio of fully managed, adaptable and cost effective application hosting services leverage our enterprise-class infrastructure, IT availability capabilities, and application expertise. Our managed IT services include application management, managed servers, managed security, storage and data protection, and network services deployed in both dedicated and cloud-based models.

Recovery Services: Industry leading traditional, advanced, cloud-based, and fully managed recovery options support your application and business process availability requirements. We tailor your solution to meet your needs, manage your application and data recovery services, as well as perform regular recovery testing.

Workplace Recovery: To get your people working again after an outage or disaster, our global network of center-based and mobile facilities support your shared or dedicated end-user recovery requirements and provide the expert personnel, advanced technologies, and responsiveness you need.



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FACILITY FEATURES

- (275) Workplace recovery seats
- Interoperability/network connectivity with other Sungard AS centers provides maximum flexibility
- Convenient suburban location
- 20 minutes from Atlanta Hartsfield-Jackson International Airport
- 134,800 sq. ft.
- Conference rooms, office space and lounge area
- Sungard AS site interface for mobile units
- Dedicated floor space/rack space available
- 25,000 sq. ft. of raised floor space

ENVIRONMENTAL INFRASTRUCTURE

- (37) Computer Room Air Conditioners (CRACs) providing approximately 1,100-tons of cooling
- Direct air exchange HVAC units with roof top compressor farm
- ALC monitoring system
- Pre-action sprinkler system
- VESDA (Very Early Smoke Detection Apparatus)
- FM200 gaseous fire suppression

PHYSICAL SECURITY

- ISO/IEC 27001 certification
- Controlled security procedures
- (4) layers of physical security including bio-metric readers

- Integrated card reader security system
- CCTV surveillance system with minimum 30-day DVR backup
- Exterior security cameras
- Third-party security service

COMMUNICATION

- Multi-homed fully redundant managed internet service
- Sungard AS global network access
- Net redirect – on demand DS1, DS3, OC3
- Web redirect – internet recovery up to 155Mbps
- LAN bridging – multiple 10Mbps and one 100Mbps paths
- AT&T frame relay DRO
- AVAYA Aura VOIP telephony
- (275) Phone sets
- Automated attendant
- Automatic call distribution, voice mail, and call recording

POWER INFRASTRUCTURE

- (2) 20 kV utility power feeds from separate substations
- (6) Liebert 750 kVA UPS banks
- Liebert 300 kVA UPS bank
- (1) 1875 kVA Cummins diesel generator
- (1) 750 kVA Caterpillar diesel generator
- (3) 2000 kVA Caterpillar diesel generators
- 14,650 gallons fuel

- 24/7 fuel refill contracts with multiple vendors
- GE Zenith automatic transfer switches
- ASCO automatic transfer switch

Contact Sungard AS to find out how we can help you become a resilient, agile and available business.

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