



# RESPONDING TO CRISES – PANDEMIC RESILIENCE WORKSHOP

**The biggest difference between managing an incident and responding to a crisis is that you will probably have incident response plans, but in a crisis, you need to be prepared to adapt your response in real time.**

At Sungard Availability Services, we have developed a pandemic resilience framework that helps our clients to think through all facets of the crisis and the response to it.

Our Pandemic Resilience Workshops are designed to provide you and your leadership team with the support that you need at short notice. For organisations that need more in depth Business Continuity (BC) support we recommend (BC) as a Service (BCaaS). Drawing on Sungard AS's 40 year Disaster Recovery and BC heritage, and using the decades of experience of our Resilience Consultants, together with sector and functional expertise to meet your immediate needs. Both the Pandemic Resilience Workshop and BCaaS will be delivered remotely for the duration of the Covid-19 pandemic, suiting those working from home.

## Contact us to arrange a session

Our experienced Resilience Consulting team is more committed than ever to supporting our clients in this time of urgent need. We look forward to hearing from you soon.

**GLOBAL HEADQUARTERS**  
680 EAST SWEDSFORD ROAD  
WAYNE, PA 19087  
1 (484) 582-2000  
[www.sungardas.com](http://www.sungardas.com)

**EME HEAD OFFICE**  
UNIT B HEATHROW CORPORATE PARK  
HOUNSLOW, MIDDLESEX TW4 6ER  
+44 (0) 800 143 413  
[www.sungardas.co.uk](http://www.sungardas.co.uk)

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## PANDEMIC RESILIENCE WORKSHOP

This is remotely delivered in a facilitated 2-3 hour **Pandemic Resilience Workshop** with your Crisis Management Team.

The session serves as a reality check and helps you to consider whether all of the issues are already being addressed, or if more work needs to be done in certain areas.

## BUSINESS CONTINUITY AS A SERVICE

For organisations that need more in depth Business Continuity (BC) support we recommend (BC) as a Service (BCaaS). Effectively an extension of the Workshops, BCaaS provides you additional Resilience resource when you require it, to support you in your time of need.