

WORKPLACE RECOVERY

Mobile Recovery Services

Sungard Availability Services' mobile recovery services provide a flexible and mobile solution for customers requiring a self-contained environmentally controlled computing equipment or workspace near their affected facility. Customers can recover close to home, with little or no impact to end users.

WHAT IS THE SERVICE?

There are two services; mobile equipment recovery and mobile workplace recovery. The former consists of computing equipment and the infrastructure required to house and power it, while the latter focuses on housing workers and the personal equipment, like PCs and phones, that they need to be productive.

Sungard AS designed, owns, and maintains a fleet of custom-designed Mobile Recovery

Units that can provide customers with up to 250 workspace seats anywhere in the continental U.S. or Canada. Both types of mobile units, Mobile Data Center (MDC) and Mobile MetroCenter (MMC) have been designed with no road restrictions and no special transport permit requirements. Units are stored in and dispatched from Smyrna, GA; Marlborough, MA; Copley, OH; and Scottsdale, AZ.





Many Mobile Recovery Units VSAT capability

EACH MOBILE WORKPLACE RECOVERY UNIT CONTAINS:

- Desks and chairs. Most also include IP telephony phones and desktop PCs at each position.
- Quiet Diesel-generated power for lighting, heating, and air conditioning
- Professionally-installed Category 5 cabling for voice and data
- Facility security system with keypad access, motion sensors, audible alarms that is capable of tying into a customer's own local monitoring service
- Universal accessibility lift

OPTIONS

- Avaya telephony core with multi-line phone sets
- Advanced mobile communications services with Riverbed WAN acceleration modules
- PCs imaged to customer specifications
- An Executive Washroom trailer is available at no additional monthly charge

MOBILE RECOVERY UNIT SPECIFICATIONS

- Each MDC, MMC and MMC2 has a 200 Amp Power Distribution Panel. The onboard HVAC (heating, ventilation, air conditioning) consumes about 40-50 Amps of this.
- The MDCs (up to 20 seats) and MMCs (up to 50 seats) have onboard 50 kW generators
- The MMC2s are powered using one or more portable trailer-mounted 60 kW generators
- Generators need to be refueled every 24 hours.



Mobile MetroCenter® Interior

OPTIONS

- Avaya telephony core with multi-line phone sets
- Advanced mobile communications services include cellular and satellite voice and data communications
- Riverbed WAN acceleration modules
- PCs can be imaged to customer specifications
- An Executive Washroom trailer is available

VALUE PROPOSITION

Sungard AS mobile recovery services provides our customers with a solution that allows the customer to keep their employees close to home following a disaster versus potentially having to relocate them to a different state or region to recover their business.

CUSTOMER BENEFITS

- Custom-designed and dedicated solely to recovery operations, they are owned and operated by Sungard AS, not a third party
- Can be ready for customer occupancy in as little as 90 minutes after arrival
- Employees can stay with their families – more likely to report for work
- Local presence
- Reduced employee travel cost

COMPETITION

No other company comes close to matching Sungard AS' product depth, flexible mobile unit design, and mobile disaster recovery staff experience. Our purpose-built mobile recovery units can be ready for customer occupation in as little as 90 minutes after arrival – look for our YouTube video – search for ["Sungard AS Mobile Time Lapse."](#)

TESTING

Just like facility-based recovery, we encourage mobile tests by our customers, and our Mobile MetroCenter (MMC) and Mobile Data Center (MDC) are available for testing either at our Smyrna, GA facility with wired access to the Sungard AS network, or at the customer's location using their hitching post or VSAT.



Mobile MetroCenter® Exterior



Mobile Data Center Interior showing 19" racks



Dual dish satellite uplink at Sungard AS' Wood Dale facility.

FOR MORE INFORMATION

Visit sungardas.com/mobilerecovery or call us to learn more about how your organization can benefit from Mobile Workplace Recovery Services.

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About Sungard Availability Services

Sungard Availability Services provides managed IT services, information availability consulting services, business continuity management software, and disaster recovery services.

To learn more, visit www.sungardas.com or call 1-888-270-3657.

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IT FOR BUSINESS THAT NEVER STOPSSM